



Supplement-65 District of Columbia

Welcome

Did you know Medicare was never designed to pay all of your health care expenses? More importantly, the gaps in Medicare could cost you thousands of dollars out of your own pocket each year. A serious illness or lengthy hospital stay could make a big dent in your retirement savings.

Are you prepared to pay:

- The \$1,184 Part A deductible¹ for hospitalization? It comes out of your pocket before Medicare pays anything.
- The \$296 a day Part A copayment¹ for days 61-90 in the hospital? That's \$8,880 if you're in the hospital for that length of time.
- The \$592 a day Part A copayment¹ for days 91-150 in the hospital? That works out to over \$35,520 in 60 days.

There's more. Even at a doctor's office, you'll pay:

\$147 for the Part B deductible¹ in 2013 — before Medicare pays anything, and 20% of most medical services — with no out-of-pocket maximum.

That's why it's so important to protect yourself and your hard-earned money with Supplement-65, CareFirst's Medicare Supplement plan. We offer eight plans to choose from and reliable coverage you can count on. With one of CareFirst's Medicare Supplement plans, you'll receive coverage for:

- Medicare's Part A deductible and copayments (including skilled nursing copayments)
- Medicare's Part B deductible and copayments

You can also choose a Supplement-65 plan that offers coverage for emergency care when you're traveling in a foreign country — something that Medicare never covers².

Enclosed in this booklet are CareFirst's Outline of Coverage and Supplement-65 plan brochure, which feature the Supplement-65 family of plans we offer. You'll find all the information you will need to help you choose the plan that's right for you. To apply for coverage, simply fill out the enclosed application and mail it to us in the enclosed postage-paid envelope.

You owe it to yourself to get your coverage from the company you can trust: CareFirst BlueCross BlueShield.

Sincerely,

Vickie S. Cosby Senior Director, Consumer Direct Sales

¹ Medicare Part A and Part B amounts are established by Medicare.

² Supplement-65 plans pay up to 80% of billed charges for Medicare-eligible expenses for emergency care received during the first 60 consecutive days of each trip outside the United States. The plan payment is subject to a calendar year deductible of \$250, and a lifetime maximum benefit of \$50,000.

What's Covered



Plan Options

Having Medicare alone could cost you thousands of dollars in health costs each year; costs that Medicare was never designed to cover. Purchasing a Supplement-65 plan will cover the gaps in your Medicare coverage. You can pick from any of the eight plans listed below. See the Comparison Chart on pages 4-5 to compare plan options.

Supplement-65 Plan A

Plan A delivers basic coverage to protect against the financial strain caused by serious illness and lengthy hospital stays. After you've satisfied your Medicare deductible, this plan pays your Part A hospital copayments, your Part B¹ coinsurance, and protects you for a full 365 days of hospital care after your Medicare benefits end.

Supplement-65 Plan B

Plan B is a moderately priced plan that pays your \$1,184 Part A hospital deductible in addition to the same benefits featured in Plan A. This plan protects against the high cost of hospitalization.

Supplement-65 Plan F*

Plan F offers the broadest protection against high medical expenses and is our most popular plan. In addition to covering your Medicare Part A and Part B deductibles, copayments and coinsurances, Plan F also provides emergency coverage for care you receive in a foreign country², as well as coverage for balance billing.

Supplement-65 High-Deductible Plan F*

High-Deductible Plan F is our lowest premium Supplement-65 Plan. If you like to share in more of your health care costs, in exchange for a lower monthly premium, consider High-Deductible Plan F. This plan offers the same benefits as regular Plan F, after you have met a \$2,110 annual deductible for 2013.

Supplement-65 Plan G*

Plan G offers the same coverage as Plan F, at a lower monthly premium—you are just responsible for the Medicare Part B deductible.

* Coverage for Balance Billing

If you see a doctor who does not accept Medicare's reimbursement as payment in full for services (some doctors charge you up to 15% more than Medicare allows!), Plans F, High-Deductible F, and G will cover these extra charges.

¹ Medicare Part A and Part B amounts are established by Medicare.

² Supplement-65 plans pay up to 80% of billed charges for Medicare-eligible expenses for emergency care received during the first 60 consecutive days of each trip outside the United States. The plan payment is subject to a calendar year deductible of \$250, and a lifetime maximum benefit of \$50,000.

Supplement-65 Plan L

With Plan L, you share in the costs for Medicarecovered services in exchange for a lower premium—but are rewarded with the added protection of an out-of-pocket limit that caps your costs at \$2,400 during the calendar year. Most basic benefits are covered at 75%, including the Part A deductible. After the Part A deductible is met, your hospitalization is covered at 100%.

Supplement-65 Plan M

Plan M is a moderately-priced plan that starts with the benefits of Plan A and adds coverage for half of your \$1,184 Part A hospital deductible. Plus, it covers skilled nursing copayments and emergency care received in a foreign country².

Supplement-65 Plan N

Plan N offers the broad coverage of Plan F at a lower premium by incorporating cost-sharing features to help you manage your costs. Just like Plan F, Plan N covers 100% of your Part A deductible and copayments, your skilled nursing facility copays and emergency care received in a foreign country². It costs less because you are responsible for the \$147 Part B deductible and a small co-pay for office and emergency room visits. Plan N does not cover Part B excess charges* that are covered under Plan F.



What is not covered.

Supplement-65 policies are designed to work hand-in-hand with the federal Medicare program. They are not intended to be classified as long-term care policies, and do not pay for most custodial care. Supplement-65 plans do not cover expenses for services and items excluded from coverage under Medicare, or expenses for services and items that would duplicate Medicare payments.

^{*} Part B excess charges are the difference between the doctor's actual charge and Medicare's approved amount. This would apply if you go to a doctor who does not accept assignment and bills you more than Medicare's approved amount.

² Supplement-65 plans pay up to 80% of billed charges for Medicare-eligible expenses for emergency care received during the first 60 consecutive days of each trip outside the United States. The plan payment is subject to a calendar year deductible of \$250, and a lifetime maximum benefit of \$50,000.

Coverage is available on a guaranteed issue basis.

If you are within six months of your Medicare Part B Effective Date (Open Enrollment) or during a Guaranteed Issue Period (please refer to the Additional Information section located in the back of this booklet), your acceptance into your choice of CareFirst's eight Supplement-65 plans is guaranteed! There is no health screening or medical exam.

During your Open Enrollment or Guaranteed Issue Period, you will automatically receive our lowest, Level 1 premiums.

What's more, as long as you've had continuous health coverage for the past six months, with no more than a 63-day break, you will have no waiting period for pre-existing conditions. That means all medical conditions will be covered the day your policy goes into effect!*

Coverage is available on an underwritten basis.

If you are over six months from your Medicare Part B Effective Date (Open Enrollment) and are <u>NOT</u> applying during a Guaranteed Issue Period, you will need to answer questions regarding your medical history on the enclosed application. This assessment will determine your acceptance and the premium you will receive. Please refer to the Outline of Coverage for current pricing.

You risk nothing by applying today. If accepted, we'll send you a Certificate of Coverage. Please read it carefully.

If you're not satisfied with the coverage described, do not pay your bill. Your coverage will not go into effect, and you'll be under no further obligation.

Switching plans.

- If you're switching your coverage we'll give you full credit for every dollar you've already spent toward your Medicare Part B deductible.
- We'll also give you full credit for time you've already spent on your previous policy toward the waiting period for pre-existing health conditions on your new CareFirst policy.*
- You may be subject to a review of your medical history through Medical Underwriting if you are outside of your Open Enrollment or Guaranteed Issue period.

Comparison Chart

What	What You Pay with Original Medicare vs. What You Pay with CareFirst Supplement-65 plans										
	With Original Medicare alone, You Pay:	Choose Supplement-65 Plan A and You Pay:	Choose Supplement-65 Plan B and You Pay:	Choose Supplement-65 Plan F and You Pay:	Choose Supplement-65 High Deductible Plan F [*] and You Pay:						
Inpatient hospital deductible	\$1,184	\$1,184	\$0	\$0	\$0 after plan deductible						
Hospital days 61-90	\$296/day	\$0	\$0	\$0	\$0 after plan deductible						
Hospital days 91-150 (lifetime reserve)	\$592/day	\$0	\$0	\$0	\$0 after plan deductible						
365 days after hospital benefits stop	All Costs	\$0	\$0	\$0	\$0 after plan deductible						
Skilled nursing facility days 21-100	\$148/day	\$148/day	\$148/day	\$0	\$0 after plan deductible						
Medical expense deductible	\$147	\$147	\$147	\$0	\$0 after plan deductible						
Medical expenses after deductible	20%	0%	0%	0%	0% after plan deductible						
Excess charges above Medicare approved amounts	100%	100%	100%	\$0	0% after plan deductible						
Foreign country emergency care (up to \$50,000 lifetime max)	100%	100%	100%	\$250 deductible, then 20%	\$250 deductible after plan deductible, then 20%						

Dollar amounts shown are the 2013 deductibles, copayment and coinsurance. These amounts may change on January 1, 2014.

*With High-Deductible Plan F, there is an annual plan deductible of \$2,110 ; after you meet the \$2,110 annual plan deductible, you pay \$0.

**With Plan L, there is an Out-of-Pocket limit of \$2,400; After you meet \$2,400 in out-of-pocket expenses, you pay \$0.

What You Pay with Original Medicare vs. What You Pay with CareFirst Supplement-65 plans										
	Choose Supplement-65 Plan G and You Pay:	Choose Supplement-65 Plan L** and You Pay:	Choose Supplement-65 Plan M and You Pay:	Choose Supplement-65 Plan N and You Pay:						
Inpatient hospital deductible	\$0	\$296	\$592	\$0						
Hospital days 61-90	\$0	\$0	\$0	\$0						
Hospital days 91-150 (lifetime reserve)	\$0	\$0	\$0	\$0						
365 days after hospital benefits stop	\$0	\$0	\$0	\$0						
Skilled nursing facility days 21-100	\$0	\$37/day	\$0	\$0						
Medical expense deductible	\$147	\$147	\$147	\$147						
Medical expenses after deductible	0%	5%	0%	Office visit: up to \$20 ER visit: up to \$50						
Excess charges above Medicare approved amounts	0%	100%	100%	100%						
Foreign country emergency care (up to \$50,000 lifetime max)	\$250 deductible, then 20%	100%	\$250 deductible, then 20%	\$250 deductible, then 20%						

The CareFirst Advantage

Your health and your money are important. Make sure you entrust them to a worthy company: CareFirst BlueCross BlueShield.

Consider the advantages

Carry the card that's recognized nationwide

Once enrolled, you'll experience the security of knowing that your CareFirst BlueCross BlueShield card is accepted for medical treatment by health care providers throughout the District of Columbia and beyond. It's your assurance of the care you need...where and when you need it.

Get local service from a local company

CareFirst BlueCross BlueShield is a local company. That means you'll talk to local customer service representatives over the phone. Or, use our walk-in neighborhood service offices throughout Maryland. Either way, you'll receive courteous, friendly service from dedicated, experienced representatives—they may even be your neighbors!

Call (410) 581-3411 or toll-free (800) 843-4280 to locate a service office near you.

Get rid of claim forms

As a CareFirst member, you'll rarely, if ever, have to file a claim to receive benefits. In fact, once Medicare processes your claim, it's automatically sent to us for payment. It couldn't be easier.

24-Hour Health Care Advice Line

Anytime, day or night, you can speak with a FirstHelp[™] nurse directly, or e-mail a question if the medical issue is less urgent*. Registered nurses are available to answer your health care questions and help guide you to the most appropriate care.

*If you believe a situation is a medical emergency, call 911 immediately or go to the nearest emergency facility.

In an urgent situation, contact your doctor for advice. If your doctor isn't available, you have symptoms and don't know exactly what they mean or how serious they are, CareFirst provides you with FirstHelp^M.

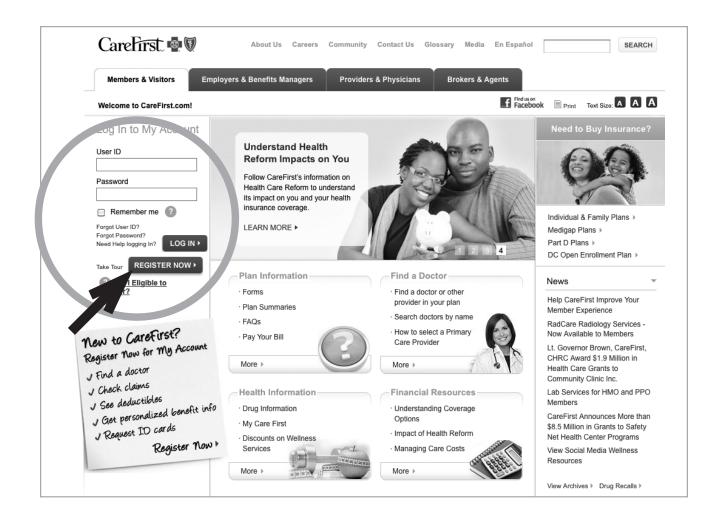


Have online access to claims and out-of-pocket costs

You can view real-time information on your claims and out-of-pocket costs online, whenever you need to with My Account. With My Account, you can:

- Find out the effective date of your coverage.
- Check your deductible and out-of-pocket costs for your current and previous plan year.

- View claims status and review up to one year of medical claims — total charges, benefits paid and costs for a specific date range.
- Check the average retail cost of a drug, as well as find out if a generic equivalent is available.
- Request a replacement medical ID card and/ or Print Verification of Coverage.
- Update information about other health care coverage you may have.

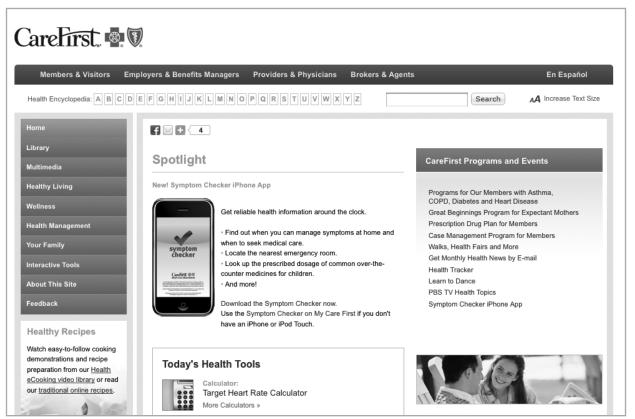


health+wellness

Visit **www.mycarefirst.com** to access these health tools that are fun and easy to use:

- Interactive quizzes, assessments and calculators
- Personalized features that let you record your health goals, reminders and medical history on our secure server
- Healthy cooking videos and recipes divided by category, including low-sodium, heart-healthy and diabetes-friendly
- A library of articles about diseases, health conditions, wellness tips, tests and procedures

- A mutimedia section with more than 400 videos, podcasts and tutorials about a variety of health topics
- CareFirst's preventive guidelines and a list of classes and health events in the area
- Sections on back care, blood pressure, cholesterol, fitness, mental health, nutrition, pregnancy, smoking cessation, stress and weight management
- Sections on chronic illnesses, including asthma, diabetes and heart disease
- Sections for men, women, children and older adults



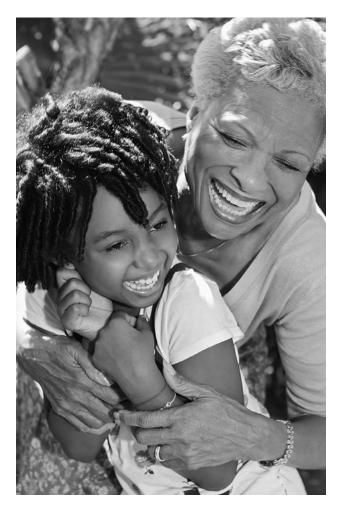
Our discount programs offer the health and wellness information, support and services you need — while providing you with special savings.

For details on the health and wellness discounts available to you, visit **www.carefirst.com/options.**

Health and Wellness Service	Discount/Special Offer	Provider				
Alternative Therapies and Wellness	Up to 30% off chiropractic care, acupuncture, massage therapy, nutritional counseling, personal training, yoga, guided imagery, spa services, and more.	Healthways WholeHealth Networks, Inc. (800) 514-6502 http://options.wholehealthmd.com				
Eldercare Services	Free service to find referrals and information for elders and their families.	ElderCarelink www.eldercarelink.com/carefirst SeniorLink Care (866) 797-2341				
Fitness Apparel and Gear	Exclusive discounts on fitness apparel, workout gear and equipment.	Sportline (866) 324-4438 Fitness Gear and Equipment Polar	Leisure Fitness (866) 324-4438 Balance Walking Gaiam			
Fitness Centers	Discounts on membership fees, initiation fees and more depending on the fitness network and location you choose.	Healthways Fitness Your Way (888)242-2060 Snap Fitness (877) 474-5422				
Hearing Care	Free screenings, discounts on hearing aids and more.	Beltone (888) 896-2365	TruHearing (877) 343-0745			

Health and Wellness Service	Discount/Special Offer	Provider			
Laser Vision Correction and Contact Lenses	Discounts on mail-order contact lenses, laser vision correction and 100% patient financing with approved credit.	QualSight LASIK (877) 285-2010 or www.qualsight.com/–carefirst LasikPlus (866) 713-2044 TruVision (800) 398-7075 www.truvision.com/carefirst/LASIK.htm			
Medical IDs	22% discount on personalized medical ID bracelets and necklaces.	American Medical ID (800) 363-5985 www.americanmedica extras/carefirst.php	al-id.com/		
Nutritional Foods	Discounts on organic and specialty foods.	Frontier Simply Organic	Shari's Berries Cherry Moon Farms		
Weight Loss and Management	Nationally recognized weight loss plan discounts.	Jenny Craig® (800) 96-JENNY	Medifast (800) 209-0878		

The Options and Blue365 programs are not offered as an inducement to purchase a policy of insurance from CareFirst. CareFirst does not underwrite these programs because they are not insurance products. No benefits are paid by CareFirst under these programs. The discount programs listed above are not guaranteed by CareFirst BlueCross BlueShield and may be discontinued at any time.



Dental Coverage (Optional)

You've already turned to us for Supplement-65 coverage, which provides security for the gaps in Medicare coverage. Now you can look to CareFirst for your dental needs. You have the option of purchasing a separate dental plan through our network administrator, The Dental Network.*

* An independent licensee of the Blue Cross and Blue Shield Association.

Choices for Your Dental Health

Regular preventive dental care is an important part of staying healthy. We offer three dental options in the Individual Select family of products:

- Individual Select Preferred Dental Plus
- Individual Select Dental HMO
- Individual Select Preferred Dental

Individual Select Preferred Dental Plus offers a large provider network of over 3,600 in-network general dentists and specialists. Plus you have access to a national dental network which includes 60,000 dental providers across the country. And, you can see any provider you want – no referrals are necessary.

With Individual Select Preferred Dental Plus, you receive coverage for an extensive range of basic and major dental services, including no charge oral exams, cleanings and X-rays when you visit in-network providers.

Individual Select Dental HMO offers you dental care with lower, predictable copayments for routine and major dental services such as preventive and diagnostic dental care, surgical extractions, root canal therapy and orthodontic treatment.

As a member of our Dental Health Maintenance Organization (Dental HMO) plan, you'll select a general dentist from a network of 580+ participating providers to coordinate all of your dental care needs. When specialized care is needed, your general dentist will recommend a specialist within the Dental HMO network.

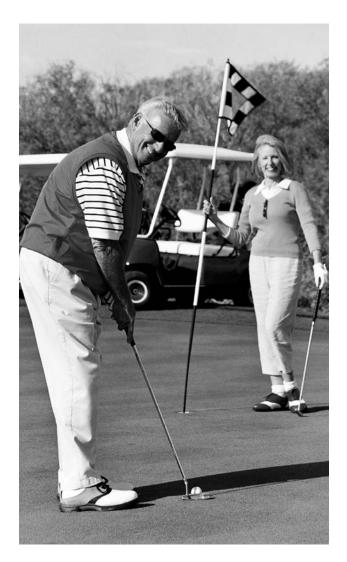
Individual Select Preferred Dental also offers a larger dental network of over 3,600 participating providers, 100% coverage for preventive and diagnostic dental care, and potential in-network savings for major procedures. And, there are no deductibles to meet.

Guaranteed acceptance – no claim forms!

All of our Individual Select dental plans are guaranteed acceptance and require no claim forms when you stay in-network.

It's easy to apply for CareFirst's dental coverage!

To request an application for Individual Select Preferred Dental Plus, Individual Select Dental HMO, or Individual Select Preferred Dental, please contact one of our Product Consultants at (410) 356-8123 or toll-free at (800) 275-3802.



* The dental plans referenced are not part of your Supplement-65 policy. In order to receive coverage for dental services, you must apply separately for this plan. The plans are not offered as an inducement to purchase a Supplement-65 policy from CareFirst BlueCross BlueShield.

BlueVision (Optional)

You have the option of purchasing a separate vision plan through our network administrator, Davis Vision, Inc.* Benefits include annual eye examinations with dilation at participating providers for a \$10 copay at the time of service plus discounts of about 30% on eyeglass frames and lenses or contact lenses. For medical eye care, please follow your normal medical procedures.

To locate a vision provider, contact Davis Vision, Inc. at (800) 783-5602 or visit **www.carefirst.com**.

Guaranteed acceptance – no claim forms!

You cannot be turned down for CareFirst's vision plans. If you have questions or would like to apply for a vision plan, please contact a Product Consultant at (410) 356-8123 or toll-free at (800) 275-3802.

Note: The vision plans referenced are not part of your Supplement-65 policy. In order to receive coverage for vision services, you must apply separately for this plan. The plans are not offered as an inducement to purchase a Supplement-65 policy from CareFirst BlueCross BlueShield.



*An independent company that does not provide CareFirst BlueCross BlueShield products or services. The company is solely responsible for its products or services mentioned herein.

We're here to answer your questions.

If you have any questions about the plans described in this booklet, or if you'd like assistance, just call 1-800-275-3802 (in the Baltimore area call (410) 356-8123). You'll receive courteous, knowledgeable assistance from one of our dedicated Product Consultants.

The benefits described are issued under policies:

DC/CF/MG PLAN A (6/10) • DC/CF/MG PLAN G (5/12) DC/CF/MG PLAN L (5/12) • DC/CF/MG PLAN M (5/12) as amended

DC/CF/MG UW PLAN B (6/10) • DC/CF/MG UW PLAN F (6/10) DC/CF/MG UW PLAN HI DED F (6/10) • DC/CF/MG UW PLAN N (6/10) as amended

DC/CF/MG PLAN HI F SOB (6/10) as amended

DC GHMSI BlueVision (R. 1/06) and any amendments

DN001DC (R. 1/10) • FORM DN4001DC (R. 1/10) and any amendments

DC/GHMSI/DB/IEA-DENTAL (2/08) • DC/GHMSI/DB/DOCS-DENTAL (2/08) DC/GHMSI/DB/ES-DENTAL (2/08) and any amendments

DC/GHMSI/DB/ISPP IEA (10/11), DC/GHMSI/ • DB/ISPP/DOCS (10/11), DC/GHMSI/DB/DENT/ES (10/11) DC/GHMSI/ISPP/AMEND (2/12) and any amendments

Not all services and procedures are covered by your benefits contract. This plan summary is for comparison purposes only and does not create rights not given through the benefit plan.

Neither CareFirst BlueCross BlueShield nor its agents represent, work for or receive compensation from any federal, state or local government agency.

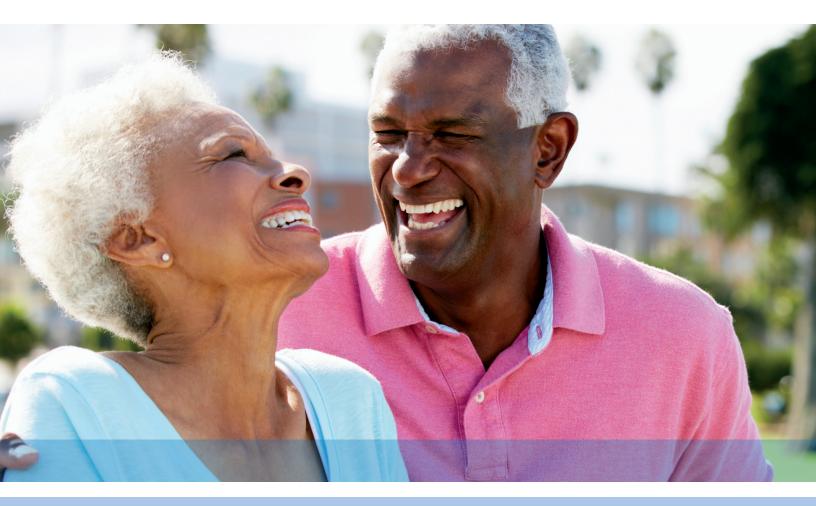


Group Hospitalization and Medical Services, Inc. 840 First Street, NE Washington, DC 20065

www.carefirst.com

CareFirst BlueCross BlueShield is the business name of Group Hospitalization and Medical Services, Inc. CareFirst BlueCross BlueShield and the Dental Network are independent licensees of the Blue Cross and Blue Shield Association. ®' Registered trademark of CareFirst of Maryland, Inc.

Outline of Coverage







Medicare Supplemental Coverage Outline

Supplement-65 District of Columbia

Plans A, B, F, High-Deductible F, G, L, M and N

Offered by Group Hospitalization and Medical Service, Inc.*, d/b/a CareFirst BlueCross BlueShield, 840 First Street, NE, Washington, DC 20065. A not-for-profit health service plan. *An independent licensee of the Blue Cross and Blue Shield Association

What Will My Premium Be?

The premium you pay will be based on:

- Your gender
- Your age when coverage becomes effective
- When you enrolled in Medicare Part B
- Whether you are in a Guaranteed Issue Period
- The plan you select

- Your tobacco usage (ONLY if you are applying more than 6 months past your Medicare Part B effective date and are not applying during a Guaranteed Issue Period)
- A review of your Medical History through Medical Underwriting (ONLY if you are applying more than 6 months past your Medicare Part B effective date and are not applying during a Guaranteed Issue Period)

Please Note

- If you are applying within 6 months of your Medicare Part B Effective Date (Open Enrollment) or during a Guaranteed Issue Period, the Level 1 Rate applies and is dependent on the plan you selected, your age and gender. You are <u>not</u> required to answer any health or tobacco use questions found in Section 4 of the application. Therefore, the tobacco use and health screening questions will not be used in determining your rate.
- If you are applying more than 6 months past your Medicare Part B effective date and are <u>not</u> applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender, and tobacco usage.

	Guaranteed Issue Period
If you apply within 6 months of your Medicare Part B effective date, or during a Guaranteed Issue Period, you will receive:	Level 1 Rate

Example: Mary is 67 years old. Her Medicare Part B effective date is October 1, 2013, as found on her red, white and blue Medicare identification card. She is applying for Supplement-65 Plan F coverage on November 1, 2013, which is within 6 months of her Medicare Part B effective date. Because this is her Open Enrollment Period, Mary gets a Level 1 Rate of \$141.00, and she does not have to answer tobacco use and health screening questions.

	Rates Based on Tobacco Use and Review of Medical History
If you apply over 6 months past your Medicare Part B effective date, and are not applying during a Guaranteed Issue Period, you will receive:	Level 2 Tobacco or Non-Tobacco Rate Level 3 Tobacco or Non-Tobacco Rate

Supplement-65 District of Columbia: Level 1, Female Rates

If you are applying within 6 months of your Medicare Part B Effective Date (Open Enrollment) or during a Guaranteed Issue Period, the Level 1 rate applies and is dependent on the plan you selected, your age and gender. You are not required to answer any health or tobacco use questions found in Section 4 of the application. Therefore, tobacco use and health screening questions will not be used in determining your rate.

	Level 1, Female Rates									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$650	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$123	\$103	\$129	\$48	\$120	\$91	\$110	\$87		
66	\$129	\$107	\$135	\$50	\$125	\$96	\$114	\$91		
67	\$134	\$112	\$141	\$52	\$130	\$99	\$119	\$95		
68	\$139	\$116	\$146	\$54	\$135	\$103	\$123	\$98		
69	\$145	\$121	\$152	\$57	\$141	\$107	\$129	\$102		
70	\$151	\$126	\$159	\$59	\$147	\$112	\$134	\$107		
71	\$158	\$131	\$165	\$62	\$153	\$117	\$140	\$111		
72	\$164	\$136	\$172	\$64	\$159	\$121	\$145	\$116		
73	\$170	\$142	\$178	\$67	\$165	\$126	\$151	\$120		
74	\$175	\$145	\$183	\$68	\$170	\$130	\$155	\$123		
75	\$180	\$149	\$188	\$70	\$175	\$133	\$159	\$127		
76	\$185	\$154	\$194	\$72	\$179	\$137	\$164	\$130		
77	\$190	\$158	\$199	\$74	\$184	\$141	\$168	\$134		
78	\$195	\$162	\$204	\$76	\$189	\$144	\$173	\$138		
79	\$200	\$167	\$210	\$78	\$195	\$148	\$178	\$141		
80	\$206	\$171	\$216	\$81	\$200	\$152	\$183	\$145		
81	\$211	\$176	\$222	\$83	\$205	\$157	\$188	\$149		
82	\$217	\$181	\$228	\$85	\$211	\$161	\$193	\$153		
83	\$223	\$185	\$234	\$87	\$217	\$165	\$198	\$157		
84	\$229	\$190	\$240	\$90	\$223	\$170	\$203	\$162		
85	\$235	\$196	\$247	\$92	\$229	\$174	\$209	\$166		
86	\$237	\$198	\$249	\$93	\$231	\$176	\$211	\$168		
87	\$240	\$200	\$252	\$94	\$233	\$178	\$213	\$169		
88	\$242	\$202	\$254	\$95	\$235	\$180	\$215	\$171		
89	\$245	\$204	\$257	\$96	\$238	\$181	\$217	\$173		
90 and Older	\$247	\$206	\$259	\$97	\$240	\$183	\$219	\$175		

Supplement-65 District of Columbia: Level 1, Male Rates

If you are applying within 6 months of your Medicare Part B Effective Date (Open Enrollment) or during a Guaranteed Issue Period, the Level 1 rate applies and is dependent on the plan you selected, your age and gender. You are not required to answer any health or tobacco use questions found in Section 4 of the application. Therefore, tobacco use and health screening questions will not be used in determining your rate.

	Level 1, Male Rates									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$681	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$129	\$108	\$136	\$51	\$126	\$96	\$115	\$91		
66	\$135	\$113	\$142	\$53	\$132	\$100	\$120	\$96		
67	\$142	\$118	\$149	\$55	\$138	\$105	\$126	\$100		
68	\$148	\$123	\$155	\$58	\$144	\$110	\$132	\$105		
69	\$155	\$129	\$163	\$61	\$151	\$115	\$138	\$109		
70	\$162	\$135	\$170	\$63	\$158	\$120	\$144	\$114		
71	\$169	\$141	\$178	\$66	\$165	\$126	\$150	\$120		
72	\$177	\$147	\$186	\$69	\$172	\$131	\$157	\$125		
73	\$185	\$154	\$194	\$73	\$180	\$137	\$165	\$131		
74	\$192	\$160	\$201	\$75	\$186	\$142	\$170	\$135		
75	\$198	\$165	\$208	\$78	\$193	\$147	\$176	\$140		
76	\$205	\$171	\$215	\$80	\$200	\$152	\$182	\$145		
77	\$213	\$177	\$223	\$83	\$207	\$158	\$189	\$150		
78	\$220	\$183	\$231	\$86	\$214	\$163	\$195	\$155		
79	\$228	\$189	\$239	\$89	\$221	\$169	\$202	\$161		
80	\$236	\$196	\$247	\$92	\$229	\$175	\$209	\$166		
81	\$244	\$203	\$256	\$96	\$237	\$181	\$217	\$172		
82	\$252	\$210	\$265	\$99	\$245	\$187	\$224	\$178		
83	\$261	\$217	\$274	\$102	\$254	\$194	\$232	\$185		
84	\$270	\$225	\$284	\$106	\$263	\$200	\$240	\$191		
85	\$280	\$233	\$294	\$110	\$272	\$207	\$249	\$198		
86	\$283	\$235	\$297	\$111	\$275	\$210	\$251	\$200		
87	\$286	\$238	\$299	\$112	\$278	\$212	\$254	\$202		
88	\$288	\$240	\$302	\$113	\$280	\$214	\$256	\$204		
89	\$291	\$242	\$306	\$114	\$283	\$216	\$259	\$206		
90 and Older	\$294	\$245	\$309	\$115	\$286	\$218	\$261	\$208		

Supplement-65 District of Columbia: Level 2, Non-Tobacco Female Rates

If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 2, Non-Tobacco Female Rate									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$754	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$185	\$154	\$194	\$72	\$180	\$137	\$164	\$131		
66	\$192	\$160	\$201	\$75	\$187	\$142	\$171	\$136		
67	\$198	\$165	\$208	\$78	\$193	\$147	\$176	\$140		
68	\$201	\$168	\$211	\$79	\$196	\$149	\$179	\$142		
69	\$203	\$169	\$213	\$79	\$197	\$150	\$180	\$143		
70	\$204	\$170	\$214	\$80	\$199	\$151	\$181	\$144		
71	\$205	\$171	\$215	\$80	\$199	\$152	\$182	\$145		
72	\$206	\$172	\$216	\$81	\$201	\$153	\$183	\$146		
73	\$207	\$173	\$218	\$81	\$202	\$154	\$184	\$147		
74	\$208	\$173	\$218	\$81	\$202	\$154	\$185	\$147		
75	\$208	\$173	\$219	\$82	\$202	\$154	\$185	\$147		
76	\$214	\$178	\$225	\$84	\$208	\$159	\$190	\$151		
77	\$220	\$183	\$231	\$86	\$214	\$163	\$195	\$155		
78	\$226	\$188	\$237	\$88	\$220	\$168	\$201	\$160		
79	\$232	\$193	\$244	\$91	\$226	\$172	\$206	\$164		
80	\$239	\$198	\$250	\$93	\$232	\$177	\$212	\$168		
81	\$245	\$204	\$257	\$96	\$238	\$182	\$218	\$173		
82	\$252	\$209	\$264	\$99	\$245	\$187	\$224	\$178		
83	\$259	\$215	\$271	\$101	\$251	\$192	\$230	\$183		
84	\$266	\$221	\$279	\$104	\$258	\$197	\$236	\$188		
85	\$273	\$227	\$286	\$107	\$265	\$202	\$242	\$193		
86	\$275	\$229	\$289	\$108	\$268	\$204	\$245	\$195		
87	\$278	\$232	\$292	\$109	\$270	\$206	\$247	\$197		
88	\$281	\$234	\$295	\$110	\$273	\$208	\$250	\$198		
89	\$284	\$236	\$298	\$111	\$276	\$210	\$252	\$200		
90 and Older	\$287	\$239	\$301	\$112	\$279	\$212	\$255	\$202		

Supplement-65 District of Columbia: Level 2, Non-Tobacco Male Rates

■ If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 2, Non-Tobacco Male Rate									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$790	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$194	\$162	\$204	\$76	\$189	\$144	\$172	\$137		
66	\$202	\$168	\$212	\$79	\$196	\$150	\$179	\$142		
67	\$210	\$174	\$220	\$82	\$204	\$155	\$186	\$148		
68	\$215	\$179	\$225	\$84	\$209	\$159	\$191	\$152		
69	\$217	\$181	\$228	\$85	\$211	\$161	\$193	\$153		
70	\$219	\$182	\$229	\$86	\$213	\$162	\$194	\$155		
71	\$220	\$183	\$231	\$86	\$214	\$163	\$196	\$156		
72	\$223	\$186	\$234	\$87	\$217	\$165	\$198	\$158		
73	\$226	\$188	\$237	\$88	\$220	\$168	\$201	\$160		
74	\$228	\$190	\$239	\$89	\$222	\$169	\$203	\$161		
75	\$230	\$192	\$241	\$90	\$224	\$171	\$204	\$163		
76	\$238	\$198	\$250	\$93	\$232	\$177	\$212	\$168		
77	\$247	\$205	\$259	\$97	\$240	\$183	\$219	\$174		
78	\$255	\$212	\$268	\$100	\$248	\$189	\$227	\$180		
79	\$264	\$220	\$277	\$103	\$257	\$196	\$235	\$187		
80	\$273	\$227	\$287	\$107	\$266	\$203	\$243	\$193		
81	\$283	\$235	\$297	\$111	\$275	\$210	\$251	\$200		
82	\$293	\$244	\$307	\$115	\$285	\$217	\$260	\$207		
83	\$303	\$252	\$318	\$119	\$295	\$225	\$269	\$214		
84	\$314	\$261	\$329	\$123	\$305	\$233	\$279	\$222		
85	\$325	\$270	\$341	\$127	\$316	\$241	\$288	\$229		
86	\$328	\$273	\$344	\$128	\$319	\$243	\$291	\$232		
87	\$331	\$276	\$347	\$130	\$322	\$245	\$294	\$234		
88	\$335	\$278	\$351	\$131	\$325	\$248	\$297	\$236		
89	\$338	\$281	\$354	\$132	\$328	\$250	\$300	\$239		
90 and Older	\$341	\$284	\$358	\$134	\$332	\$253	\$303	\$241		

Supplement-65 District of Columbia: Level 2, Tobacco Female Rates

If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 2, Tobacco Female Rate									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$943	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$231	\$192	\$242	\$91	\$225	\$171	\$205	\$163		
66	\$240	\$200	\$252	\$94	\$233	\$178	\$213	\$170		
67	\$248	\$206	\$260	\$97	\$241	\$184	\$220	\$175		
68	\$252	\$209	\$264	\$99	\$245	\$186	\$223	\$178		
69	\$254	\$211	\$266	\$99	\$246	\$188	\$225	\$179		
70	\$255	\$212	\$268	\$100	\$248	\$189	\$227	\$180		
71	\$256	\$213	\$269	\$100	\$249	\$190	\$228	\$181		
72	\$258	\$215	\$271	\$101	\$251	\$191	\$229	\$182		
73	\$259	\$216	\$272	\$102	\$252	\$192	\$230	\$183		
74	\$260	\$216	\$273	\$102	\$253	\$193	\$231	\$184		
75	\$260	\$217	\$273	\$102	\$253	\$193	\$231	\$184		
76	\$267	\$223	\$281	\$105	\$260	\$198	\$238	\$189		
77	\$275	\$229	\$288	\$108	\$267	\$204	\$244	\$194		
78	\$282	\$235	\$296	\$111	\$275	\$209	\$251	\$199		
79	\$290	\$241	\$304	\$114	\$282	\$215	\$258	\$205		
80	\$298	\$248	\$313	\$117	\$290	\$221	\$265	\$211		
81	\$306	\$255	\$321	\$120	\$298	\$227	\$272	\$216		
82	\$315	\$262	\$330	\$123	\$306	\$233	\$279	\$222		
83	\$323	\$269	\$339	\$127	\$314	\$240	\$287	\$228		
84	\$332	\$276	\$348	\$130	\$323	\$246	\$295	\$234		
85	\$341	\$284	\$358	\$133	\$331	\$253	\$303	\$241		
86	\$344	\$286	\$361	\$135	\$335	\$255	\$306	\$243		
87	\$348	\$289	\$365	\$136	\$338	\$258	\$309	\$246		
88	\$351	\$292	\$368	\$138	\$341	\$260	\$312	\$248		
89	\$355	\$295	\$372	\$139	\$345	\$263	\$315	\$251		
90 and Older	\$358	\$298	\$376	\$140	\$348	\$266	\$318	\$253		

Supplement-65 District of Columbia: Level 2, Tobacco Male Rates

■ If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 2, Tobacco Male Rate									
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N		
Under 65	\$988	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
65	\$243	\$202	\$254	\$95	\$236	\$180	\$215	\$171		
66	\$252	\$210	\$264	\$99	\$245	\$187	\$224	\$178		
67	\$262	\$218	\$275	\$103	\$255	\$194	\$233	\$185		
68	\$268	\$223	\$282	\$105	\$261	\$199	\$238	\$190		
69	\$271	\$226	\$284	\$106	\$264	\$201	\$241	\$191		
70	\$273	\$228	\$287	\$107	\$266	\$203	\$243	\$193		
71	\$275	\$229	\$289	\$108	\$268	\$204	\$245	\$194		
72	\$279	\$232	\$293	\$109	\$271	\$207	\$248	\$197		
73	\$282	\$235	\$296	\$111	\$275	\$209	\$251	\$199		
74	\$285	\$237	\$299	\$112	\$277	\$211	\$253	\$201		
75	\$288	\$239	\$302	\$113	\$280	\$213	\$255	\$203		
76	\$298	\$248	\$312	\$117	\$289	\$221	\$264	\$210		
77	\$308	\$256	\$323	\$121	\$300	\$228	\$274	\$218		
78	\$319	\$265	\$335	\$125	\$310	\$236	\$283	\$225		
79	\$330	\$275	\$346	\$129	\$321	\$245	\$293	\$233		
80	\$342	\$284	\$358	\$134	\$332	\$253	\$303	\$241		
81	\$354	\$294	\$371	\$138	\$344	\$262	\$314	\$250		
82	\$366	\$305	\$384	\$143	\$356	\$271	\$325	\$258		
83	\$379	\$315	\$397	\$148	\$368	\$281	\$336	\$268		
84	\$392	\$326	\$411	\$154	\$381	\$291	\$348	\$277		
85	\$406	\$338	\$426	\$159	\$394	\$301	\$360	\$287		
86	\$410	\$341	\$430	\$160	\$398	\$304	\$364	\$289		
87	\$414	\$344	\$434	\$162	\$402	\$307	\$368	\$292		
88	\$418	\$348	\$439	\$164	\$406	\$310	\$371	\$295		
89	\$422	\$351	\$443	\$165	\$410	\$313	\$375	\$298		
90 and Older	\$426	\$355	\$447	\$167	\$415	\$316	\$379	\$301		

Supplement-65 District of Columbia: Level 3, Non-Tobacco Female Rates

If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 3, Non-Tobacco Female Rate							
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N
Under 65	\$1,040	N/A	N/A	N/A	N/A	N/A	N/A	N/A
65	\$247	\$205	\$259	\$97	\$240	\$183	\$219	\$174
66	\$255	\$212	\$268	\$100	\$248	\$189	\$227	\$180
67	\$261	\$217	\$274	\$102	\$254	\$194	\$232	\$185
68	\$264	\$219	\$277	\$103	\$256	\$196	\$234	\$186
69	\$268	\$223	\$281	\$105	\$261	\$199	\$238	\$189
70	\$272	\$227	\$286	\$107	\$265	\$202	\$242	\$192
71	\$276	\$230	\$290	\$108	\$268	\$205	\$245	\$195
72	\$278	\$232	\$292	\$109	\$271	\$206	\$247	\$197
73	\$281	\$233	\$294	\$110	\$273	\$208	\$249	\$198
74	\$283	\$236	\$297	\$111	\$275	\$210	\$251	\$200
75	\$287	\$239	\$301	\$113	\$279	\$213	\$255	\$203
76	\$295	\$246	\$310	\$116	\$287	\$219	\$262	\$209
77	\$303	\$252	\$318	\$119	\$295	\$225	\$269	\$214
78	\$312	\$259	\$327	\$122	\$303	\$231	\$277	\$220
79	\$320	\$266	\$336	\$125	\$311	\$237	\$284	\$226
80	\$329	\$274	\$345	\$129	\$320	\$244	\$292	\$232
81	\$338	\$281	\$355	\$132	\$329	\$251	\$300	\$239
82	\$347	\$289	\$364	\$136	\$337	\$257	\$308	\$245
83	\$357	\$297	\$374	\$140	\$347	\$264	\$317	\$252
84	\$366	\$305	\$384	\$143	\$356	\$271	\$325	\$259
85	\$376	\$313	\$395	\$147	\$366	\$279	\$334	\$266
86	\$380	\$316	\$399	\$149	\$369	\$282	\$337	\$268
87	\$384	\$319	\$403	\$150	\$373	\$284	\$341	\$271
88	\$388	\$323	\$407	\$152	\$377	\$287	\$344	\$274
89	\$391	\$326	\$411	\$153	\$381	\$290	\$348	\$277
90 and Older	\$395	\$329	\$415	\$155	\$384	\$293	\$351	\$279

Supplement-65 District of Columbia: Level 3, Non-Tobacco Male Rates

■ If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 3, Non-Tobacco Male Rate							
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N
Under 65	\$1,090	N/A	N/A	N/A	N/A	N/A	N/A	N/A
65	\$259	\$215	\$272	\$101	\$252	\$192	\$230	\$183
66	\$268	\$223	\$281	\$105	\$261	\$199	\$238	\$189
67	\$276	\$230	\$290	\$108	\$268	\$205	\$245	\$195
68	\$282	\$234	\$295	\$110	\$274	\$209	\$250	\$199
69	\$287	\$239	\$301	\$112	\$279	\$213	\$255	\$202
70	\$292	\$243	\$306	\$114	\$284	\$216	\$259	\$206
71	\$297	\$247	\$311	\$116	\$288	\$220	\$263	\$209
72	\$301	\$251	\$316	\$118	\$293	\$223	\$267	\$213
73	\$306	\$254	\$321	\$120	\$297	\$227	\$271	\$216
74	\$311	\$258	\$326	\$122	\$302	\$230	\$276	\$219
75	\$317	\$264	\$333	\$124	\$309	\$235	\$282	\$224
76	\$329	\$273	\$345	\$129	\$319	\$244	\$292	\$232
77	\$340	\$283	\$357	\$133	\$331	\$252	\$302	\$240
78	\$352	\$293	\$369	\$138	\$342	\$261	\$313	\$249
79	\$364	\$303	\$382	\$143	\$354	\$270	\$324	\$257
80	\$377	\$314	\$396	\$148	\$367	\$279	\$335	\$266
81	\$390	\$325	\$409	\$153	\$379	\$289	\$347	\$276
82	\$404	\$336	\$424	\$158	\$393	\$299	\$359	\$285
83	\$418	\$348	\$439	\$164	\$406	\$310	\$371	\$295
84	\$433	\$360	\$454	\$169	\$421	\$321	\$384	\$306
85	\$448	\$373	\$470	\$175	\$435	\$332	\$398	\$316
86	\$452	\$376	\$474	\$177	\$440	\$335	\$402	\$319
87	\$457	\$380	\$479	\$179	\$444	\$339	\$406	\$323
88	\$461	\$384	\$484	\$181	\$448	\$342	\$410	\$326
89	\$466	\$388	\$489	\$182	\$453	\$345	\$414	\$329
90 and Older	\$471	\$392	\$494	\$184	\$458	\$349	\$418	\$332

Monthly Premium Rates January 1, 2013

Supplement-65 District of Columbia: Level 3, Tobacco Female Rates

If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

			Level 3,	Tobacco Fema	le Rate			
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N
Under 65	\$1,300	N/A	N/A	N/A	N/A	N/A	N/A	N/A
65	\$308	\$256	\$323	\$121	\$300	\$228	\$274	\$218
66	\$319	\$265	\$335	\$125	\$310	\$236	\$283	\$225
67	\$327	\$272	\$343	\$128	\$317	\$242	\$290	\$231
68	\$330	\$274	\$346	\$129	\$320	\$244	\$293	\$233
69	\$335	\$279	\$351	\$131	\$326	\$248	\$298	\$237
70	\$340	\$283	\$357	\$133	\$331	\$252	\$302	\$240
71	\$345	\$287	\$362	\$135	\$335	\$256	\$306	\$244
72	\$348	\$290	\$365	\$136	\$338	\$258	\$309	\$246
73	\$351	\$292	\$368	\$137	\$341	\$260	\$311	\$248
74	\$354	\$294	\$371	\$139	\$344	\$262	\$314	\$250
75	\$359	\$299	\$377	\$141	\$349	\$266	\$319	\$254
76	\$369	\$307	\$387	\$144	\$359	\$274	\$328	\$261
77	\$379	\$316	\$398	\$148	\$369	\$281	\$337	\$268
78	\$390	\$324	\$409	\$153	\$379	\$289	\$346	\$275
79	\$400	\$333	\$420	\$157	\$389	\$297	\$355	\$283
80	\$411	\$342	\$431	\$161	\$400	\$305	\$365	\$290
81	\$422	\$351	\$443	\$165	\$411	\$313	\$375	\$298
82	\$434	\$361	\$455	\$170	\$422	\$322	\$385	\$306
83	\$446	\$371	\$467	\$175	\$433	\$330	\$396	\$315
84	\$458	\$381	\$480	\$179	\$445	\$339	\$407	\$323
85	\$470	\$391	\$493	\$184	\$457	\$349	\$418	\$332
86	\$475	\$395	\$498	\$186	\$462	\$352	\$422	\$335
87	\$480	\$399	\$503	\$188	\$466	\$356	\$426	\$339
88	\$484	\$403	\$508	\$190	\$471	\$359	\$430	\$342
89	\$489	\$407	\$513	\$192	\$476	\$363	\$435	\$346
90 and Older	\$494	\$411	\$518	\$194	\$480	\$366	\$439	\$349

Supplement-65 District of Columbia: Level 3, Tobacco Male Rates

■ If you are applying more than 6 months past your Medicare Part B effective date, and are NOT applying during a Guaranteed Issue Period, your medical history will be reviewed (Medical Underwriting). If you pass medical underwriting, you will receive a Level 2 or Level 3 rate, depending upon the review of your medical history information. Your rate also will be based on the plan you selected, your age, gender and tobacco usage.

	Level 3, Tobacco Male Rate							
	Plan A	Plan B	Plan F	High-Ded F	Plan G	Plan L	Plan M	Plan N
Under 65	\$1,362	N/A	N/A	N/A	N/A	N/A	N/A	N/A
65	\$323	\$269	\$339	\$127	\$314	\$240	\$287	\$228
66	\$335	\$279	\$351	\$131	\$326	\$248	\$298	\$237
67	\$345	\$287	\$362	\$135	\$336	\$256	\$307	\$244
68	\$352	\$293	\$369	\$138	\$342	\$261	\$312	\$248
69	\$358	\$298	\$376	\$140	\$348	\$266	\$318	\$253
70	\$365	\$303	\$382	\$143	\$354	\$270	\$324	\$257
71	\$371	\$308	\$389	\$145	\$360	\$275	\$329	\$262
72	\$376	\$313	\$395	\$147	\$366	\$279	\$334	\$266
73	\$382	\$318	\$401	\$150	\$371	\$283	\$339	\$270
74	\$388	\$323	\$407	\$152	\$377	\$288	\$345	\$274
75	\$397	\$330	\$416	\$155	\$386	\$294	\$352	\$280
76	\$411	\$342	\$431	\$161	\$399	\$304	\$365	\$290
77	\$425	\$354	\$446	\$166	\$413	\$315	\$377	\$300
78	\$440	\$366	\$461	\$172	\$428	\$326	\$391	\$311
79	\$455	\$379	\$478	\$178	\$443	\$338	\$404	\$322
80	\$471	\$392	\$494	\$185	\$458	\$349	\$419	\$333
81	\$488	\$406	\$512	\$191	\$474	\$362	\$433	\$344
82	\$505	\$420	\$529	\$198	\$491	\$374	\$448	\$357
83	\$522	\$435	\$548	\$205	\$508	\$387	\$464	\$369
84	\$541	\$450	\$567	\$212	\$526	\$401	\$480	\$382
85	\$560	\$466	\$587	\$219	\$544	\$415	\$497	\$395
86	\$565	\$470	\$593	\$221	\$549	\$419	\$502	\$399
87	\$571	\$475	\$599	\$224	\$555	\$423	\$507	\$403
88	\$577	\$480	\$605	\$226	\$560	\$427	\$512	\$407
89	\$582	\$485	\$611	\$228	\$566	\$432	\$517	\$411
90 and Older	\$588	\$489	\$617	\$230	\$572	\$436	\$522	\$415

CareFirst BlueCross BlueShield

Outline of Medicare Supplement Coverage

Premium Information

If you have paid your premiums on time, this Policy will be renewed automatically during its renewal month. Under Medicare supplement policies that use attained age rating, premiums automatically increase as you get older. You can expect your premiums to increase each year due to changes in age. We reserve the right to adjust premiums on your renewal. The rate increase will be effective on the first of the policy renewal month. The policy renewal month means the month in which the Policy becomes effective and each subsequent anniversary of that month.

Notice About Attained Age Rated Medicare Supplemental Policies

The premiums for other Medicare Supplement policies that are issue age or community rated do not increase due to changes in your age.

While the cost for a Medicare Supplement policy based on attained age may be lower than the cost of a Medicare Supplement policy that is issue age or community rated at your present age, it is important to compare the potential cost of these policies over the life of your policy.

Disclosures

Use this outline to compare benefits and premiums among policies.

This outline shows benefits and premiums of policies sold for effective dates on or after January 1, 2013. Policies sold for effective dates prior to January 1, 2013 have different benefits.

Read Your Policy Very Carefully

This is only an outline describing your policy's most important features. The policy is your insurance contract. You must read the policy itself to understand all of the rights and duties of both you and your insurance company.

Right to Return Policy

If you find that you are not satisfied with your policy, you may return it to:

Group Hospitalization and Medical Services, Inc.

d/b/a CareFirst BlueCross BlueShield 840 First Street, NE Dept. AF23 Washington, DC 20065

If you send the policy back to us within 30 days after you receive it, we will treat the policy as if it had never been issued and return all of your payments.

Policy Replacement

If you are replacing another health insurance policy, do NOT cancel it until you have actually received your new policy and are sure you want to keep it.

Notice

This policy may not fully cover all of your medical costs. Neither CareFirst BlueCross BlueShield or its agents are connected with Medicare. This outline of coverage does not give all the details of Medicare coverage. Contact your local Social Security Office or consult *Medicare and You* for more details.

Complete Answers Are Very Important

When you fill out the application for your new policy, be sure to answer truthfully and completely all questions about your medical and health history. The company may cancel your policy and refuse to pay any claims if you leave out or falsify important medical information.

Review the application carefully before you sign it. Be certain that all information has been properly recorded.

CareFirst BlueCross BlueShield

Outline of Medicare Supplement Coverage

- This chart shows the benefits included in each of the standard Medicare supplement plans.
- Every company must make Plan "A" available.

Basic Benefits:

Hospitalization: Part A coinsurance plus coverage for 365 additional days after Medicare benefits end.

Medical Expenses: Part B coinsurance

(generally 20% of Medicare-approved expenses)

- Some plans may not be available in your state.
- CareFirst offers plans A, B, F, High-Deductible F, G, L, M and N.

or copayments for hospital outpatient services. Plans K, L and N require insureds to pay a portion of Part B coinsurance or copayments. **Blood:** First three pints of blood each year.

Hospice: Part A coinsurance.

Α	В	С	D	F	F*
Basic, including 100% Part B coinsurance	Basic, inclu Part B co	iding 100% insurance			
		Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nurs Coinst	sing Facility Irance
	Part A Deductible	Part A Deductible	Part A Deductible	Part A De	eductible
		Part B Deductible		Part B De	eductible
				Part B Exce	ess (100%)
		Foreign Travel Emergency	Foreign Travel Emergency	Foreign Emerg	ı Travel gency

* Plan F also has an option called a High Deductible Plan F. This High Deductible Plan pays the same benefits as Plan F after one has paid a calendar year \$2,110 deductible. Benefits from High Deductible Plans F will not begin until out-of-pocket expenses exceed \$2,110. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. These expenses include the Medicare deductibles for Part A and Part B, but do not include the plan's separate foreign travel emergency deductible.

G	К	L	м	N
Basic, including 100% Part B coinsurance	Hospitalization and preventive care paid at 100%; other basic benefits paid at 50%	Hospitalization and preventive care paid at 100%; other basic benefits paid at 75%	Basic, including 100% Part B coinsurance	Basic, including 100% Part B coinsurance, except up to \$20 copayment for office visit, and up to \$50 copayment for ER
Skilled Nursing Facility Coinsurance	50% Skilled Nursing Facility Coinsurance	75% Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance	Skilled Nursing Facility Coinsurance
Part A Deductible	50% Part A Deductible	75% Part A Deductible	50% Part A Deductible	Part A Deductible
Part B Excess (100%)				
Foreign Travel Emergency			Foreign Travel Emergency	Foreign Travel Emergency
	Out-of-pocket limit \$4,800; paid at 100% after limit reached	Out-of-pocket limit \$2,400; paid at 100% after limit reached		

Supplement-65: PLAN A

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan A Pays	You Pay
Hospitalization			
Semiprivate room and boa		r	d supplies
First 60 days	All but \$1,184	\$0	\$1,184 (Part A Deductible)
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91st day and after:			
While using 60 lifetime reserve days	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0 ²
 Beyond the additional 365 days 	\$0	\$0	All costs
Skilled Nursing Facility (You must meet Medicare's and entered a Medicare-ap	requirements, including	•	
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	\$0	Up to \$148 a day
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicare's	requirements including	a doctor's certification of	terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid. Supplement-65: PLAN A Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan A Pays	You Pay
Medical Expenses-In or Out o Such as physician's services, i physical and speech therapy,	npatient and outpatient	medical and surgical s	
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges	kunning (1997)		
(Above Medicare- approved amounts)	\$0	\$0	All costs
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Services			
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care Medicare-approved services			
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
 First \$147 of Medicare- approved amounts¹ 	\$0	\$0	\$147 (Part B Deductible)
 Remainder of Medicare- approved amounts 	80%	20%	\$0

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B deductible will have been met for the calendar year.

Supplement-65: PLAN B

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan B Pays	You Pay
Hospitalization ¹ Semiprivate room and boa	rd, general nursing and n	niscellaneous services an	d supplies
First 60 days	All but \$1,184	\$1,184 (Part A Deductible)	\$0
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
 While using 60 lifetime reserve days 	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
 Additional 365 days 	\$0	100% of Medicare Eligible Expenses	\$0 ²
 Beyond the additional 365 days 	\$0	\$0	All costs
Skilled Nursing Facility Ca You must meet Medicare's and entered a Medicare-ap	requirements, including		
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	\$0	Up to \$148 a day
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicare's	requirements including a	a doctor's certification of	terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid. Supplement-65: PLAN B Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan B Pays	You Pay
Medical Expenses-In or Ou Such as physician's service physical and speech therap	s, inpatient and outpatie	nt medical and surgical	services and supplies,
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			
(Above Medicare- approved amounts)	\$0	\$0	All costs
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Service	!S	-	
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care Medicare-approved service	S		
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
 Remainder of Medicare-approved amounts 	80%	20%	\$0

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

Supplement-65: PLAN F

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan F Pays	You Pay
Hospitalization ¹			
Semiprivate room and b	oard, general nursing and	miscellaneous services an	d supplies
First 60 days	All but \$1,184	\$1,184 (Part A Deductible)	\$0
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
 While using 60 lifetime reserve days 	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0 ²
 Beyond the additional 365 days 	\$0	\$0	All costs
	e's requirements, includin	g having been in a hospital ys after leaving the hospita	
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$148 a day	\$0
101 st day and after	\$0	\$0	All costs
Blood	L	L	
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicare	e's requirements including	a doctor's certification of	terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

Supplement-65: PLAN F Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan F Pays	You Pay
Medical Expenses-In or Out	of Hospital and Outpat	tient Hospital Treatment	
Such as physician's services, physical and speech therapy,			ervices and supplies,
First \$147 of Medicare- approved amounts ¹	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			
(Above Medicare- approved amounts)	\$0	100%	\$0
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare- approved amounts ¹	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Services			
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care - Medicare	e-approved services		
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
First \$147 of Medicare- approved amounts ¹	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	80%	20%	\$0
Other Benefits Not Covered	by Medicare		
Foreign Travel-Not Covered b Medically necessary emergen outside the USA		ning during the first 60 c	lays of each trip
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

Supplement-65: High-Deductible PLAN F

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	High-Deductible Plan F Pays	You Pay
Hospitalization ¹ Semiprivate room and b and miscellaneous servi	oard, general nursing ces and supplies	After you pay \$2,110 deductible², High- Deductible Plan F pays	In addition to \$2,110 deductible², you pay
First 60 days	All but \$1,184	\$1,184 (Part A Deductible)	\$0
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
While using 60 lifetime reserve days	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
■ Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0 ³
Beyond the additional 365 days	\$0	\$0	All costs
	Care ¹ You must meet Me ays and entered a Medica		
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$148 a day	\$0
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicar	e's requirements includin	g a doctor's certification	of terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² This High-Deductible plan pays the same benefits as Plan F after one has paid a calendar year \$2,110 deductible. Benefits from the High-Deductible Plan F will not begin until out-of-pocket expenses are \$2,110. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

³ Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

Supplement-65: High-Deductible PLAN F

Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	High-Deductible Plan F Pays	You Pay
Medical Expenses-In or Out of H Outpatient Hospital Treatment Such as physician's services, inpatient a and surgical services and supplies, phys diagnostic tests, durable medical equipr	nd outpatient medical ical and speech therapy,	After you pay \$2,110 deductible², High- Deductible Plan F pays	In addition to \$2,110 deductible², you pay
First \$147 of Medicare-approved amounts ¹	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			•
(Above Medicare-approved amounts)	\$0	100%	\$0
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare-approved amounts ¹	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Services			•
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care – Medicare-app	proved services		
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
 First \$147 of Medicare- approved amounts¹ 	\$0	\$147 (Part B Deductible)	\$0
Remainder of Medicare- approved amounts	80%	20%	\$0
Other Benefits Not Covered by M	edicare		1
Foreign Travel-Not Covered by Me Medically necessary emergency care s		he first 60 days of each trip	o outside the USA
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

² This High-Deductible plan pays the same benefits as Plan F after one has paid a calendar year \$2,110 deductible. Benefits from the High-Deductible Plan F will not begin until out-of-pocket expenses are \$2,110. Out-of-pocket expenses for this deductible are expenses that would ordinarily be paid by the policy. This includes the Medicare deductibles for Part A and Part B, but does not include the plan's separate foreign travel emergency deductible.

Supplement-65: PLAN G

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan G Pays	You Pay
Hospitalization ¹		· · · ·	
Semiprivate room and boa	ard, general nursing and mis	cellaneous services and sup	oplies
First 60 days	All but \$1,184	All but \$1,184 \$1,184 (Part A Deductible)	
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
While using 60 lifetime reserve days	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0 ²
Beyond the additional 365 days	\$0	\$0	All costs
	are¹ You must meet Medica s and entered a Medicare-ap		
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$148 a day	\$0
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicare'	s requirements including a o	doctor's certification of terr	ninal illness
	All but very limited copayment/coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

Supplement-65: PLAN G Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan G Pays	You Pay
Medical Expenses-In or Ou Such as physician's services, physical and speech therapy	, inpatient and outpatien	t medical and surgical se	
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			
(Above Medicare-approved amounts)	\$0	100%	\$0
Blood			
First 3 pints	\$0	All costs	\$0
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Services	5		
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care - Medicar	e-approved services	-	
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
 First \$147 of Medicare- approved amounts¹ 	\$0	\$0	\$147 (Part B Deductible)
 Remainder of Medicare- approved amounts 	80%	20%	\$0
Other Benefits Not Covered	by Medicare		I
Foreign Travel-Not Covered Medically necessary emergen the USA		ng during the first 60 days	of each trip outside
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

Supplement-65: PLAN L

Medicare Part A Hospital Services Per Benefit Period²

Services	Medicare Pays	Plan L Pays	You Pay ¹
Hospitalization ² Semiprivate room and b	oard, general nursing and	l miscellaneous services a	ind supplies
First 60 days	All but \$1,184	\$888 (75% of Part A Deductible)	\$296* (25% of Part A Deductible)
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
 While using 60 lifetime reserve days 	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0 ³
Beyond the additional 365 days	\$0	\$0	All costs
Skilled Nursing Facility a hospital for at least 3 the hospital	r Care ² You must meet M days and entered a Medic	edicare's requirements, in care-approved facility with	ncluding having been in nin 30 days after leaving
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$111 a day (75% of Part A Coinsurance)◆	Up to \$37 a day⁴ (25% of Part A Coinsurance)⁴
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	75%	25%◆
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicar	e's requirements includin	g a doctor's certification	of terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	75% of copayment/ coinsurance	25% of copayment/ coinsurance [◆]

You will pay one-fourth of the cost-sharing of some covered services until you reach the annual out-of-pocket limit of \$2,400 each calendar year. The amounts that count toward your annual limit are noted with diamonds " • " in the chart above. Once you reach the annual limit, the plan pays 100% of your Medicare copayment and coinsurance for the rest of the calendar year. However, this limit does NOT include charges from your provider that exceed Medicare-approved amounts (these are called "Excess Charges") and you will be responsible for paying this difference in the amount charged by your provider and the amount paid by Medicare for the item or service.

² A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

³ Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid. Supplement-65: PLAN L

Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan L Pays	You Pay ¹
Medical Expenses-In or C Such as physician's servic	es, inpatient and outpatie	ent medical and surgical	
physical and speech thera			.
First \$147 of Medicare- approved amounts ²	\$0	\$0	\$147² (Part B Deductible)⁴
Preventive benefits for Medicare-covered services	Generally 80% or more of Medicare-approved amounts	Remainder of Medicare-approved amounts	All costs above Medicare-approved amounts
Remainder of Medicare- approved amounts	Generally 80%	Generally 15%	Generally 5%*
Part B Excess Charges			
(Above Medicare- approved amounts)	\$0	\$0	All costs (and they do not count toward annual out-of-pocket ³ limit of \$2,400 ¹
Blood	L		
First 3 pints	\$0	75%	25%*
Next \$147 of Medicare- approved amounts ²	\$0	\$0	\$147* (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Generally 15%	Generally 5% [◆]
Clinical Laboratory Servio	ces		
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care — Med	dicare-approved services		
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
First \$147 of Medicare- approved amounts ³	\$0	\$0	\$147* (Part B Deductible)
Remainder of Medicare- approved amounts	80%	15%	5%⁺

¹ This plan limits your annual out-of-pocket payments for Medicare-approved amounts to \$2,400 per year. However, this limit does NOT include charges from your provider that exceed Medicare-approved amounts (these are called "Excess Charges") and you will be responsible for paying this difference in the amount charged by your provider and the amount paid by Medicare for the item or service.

² Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

³ Medicare Benefits are subject to change. Please consult the latest Guide to Health Insurance for People with Medicare.

Supplement-65: PLAN M

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan M Pays	You Pay
Hospitalization ¹			
Semiprivate room and b	oard, general nursing and	miscellaneous services a	nd supplies
First 60 days	All but \$1,184	\$592 (50% of Part A Deductible)	\$592 (50% of Part A Deductible)
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
 While using 60 lifetime reserve days 	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0²
 Beyond the additional 365 days 	\$0	\$0	All costs
		edicare's requirements, in care-approved facility with	
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$148 a day	\$0
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicar	e's requirements includin	g a doctor's certification o	of terminal illness
	All but very limited copayment/ coinsurance for outpatient drugs and inpatient respite care	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid. Supplement-65: PLAN M Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan M Pays	You Pay
Medical Expenses-In or Or Such as physician's service physical and speech therap	s, inpatient and outpatien	t medical and surgical se	rvices and supplies,
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Generally 20%	\$0
Part B Excess Charges			
(Above Medicare- approved amounts)	\$0	\$0	All costs
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Service	25		
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B			
Home Health Care - Medic	are-approved services		
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
 First \$147 of Medicare- approved amounts¹ 	\$0	\$0	\$147 (Part B Deductible)
 Remainder of Medicare-approved amounts 	80%	20%	\$0
Other Benefits Not Covere	d by Medicare		
Foreign Travel-Not Covered Medically necessary emerge the USA		ng during the first 60 days	of each trip outside
First \$250 each calendar year	\$0	\$0	\$250
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

Supplement-65: PLAN N

Medicare Part A Hospital Services Per Benefit Period¹

Services	Medicare Pays	Plan N Pays	You Pay
Hospitalization ¹ Semiprivate room and boa	ard, general nursing and mi	iscellaneous services and supp	lies
First 60 days	All but \$1,184	\$1,184 (Part A Deductible)	\$0
61 st thru 90 th day	All but \$296 a day	\$296 a day	\$0
91 st day and after:			
 While using 60 lifetime reserve days 	All but \$592 a day	\$592 a day	\$0
Once lifetime reserve days are used:			
Additional 365 days	\$0	100% of Medicare Eligible Expenses	\$0²
 Beyond the additional 365 days 	\$0	\$0	All costs
	s requirements, including h	naving been in a hospital for at days after leaving the hospital	least 3 days
First 20 days	All approved amounts	\$0	\$0
21 st thru 100 th day	All but \$148 a day	Up to \$148 a day	\$0
101 st day and after	\$0	\$0	All costs
Blood			
First 3 pints	\$0	3 pints	\$0
Additional amounts	100%	\$0	\$0
Hospice Care You must meet Medicare's	requirements including a	doctor's certification of termina	al illness
	All but very limited copayment/coinsurance	Medicare copayment/ coinsurance	\$0

¹ A benefit period begins on the first day you receive service as an inpatient in a hospital and ends after you have been out of the hospital and have not received skilled care in any other facility for 60 days in a row.

² Notice: When your Medicare Part A hospital benefits are exhausted, the insurer stands in the place of Medicare and will pay whatever amount Medicare would have paid for up to an additional 365 days as provided in the policy's "Core Benefits." During this time the hospital is prohibited from billing you for the balance based on any difference between its billed charges and the amount Medicare would have paid.

Supplement-65: PLAN N Medicare Part B Medical Services Per Calendar Year

Services	Medicare Pays	Plan N Pays	You Pay
Such as physician's servi	ces, inpatient and ou	d Outpatient Hospital Treat tpatient medical and surgica , durable medical equipment	I services and supplies,
First \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	Generally 80%	Balance, other than up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.	Up to \$20 per office visit and up to \$50 per emergency room visit. The copayment of up to \$50 is waived if the insured is admitted to any hospital and the emergency visit is covered as a Medicare Part A expense.
Part B Excess Charges	L		·
(Above Medicare- approved amounts)	\$0	\$0	All costs
Blood			
First 3 pints	\$0	All costs	\$0
Next \$147 of Medicare- approved amounts ¹	\$0	\$0	\$147 (Part B Deductible)
Remainder of Medicare- approved amounts	80%	20%	\$0
Clinical Laboratory Serv	vices		
Tests for diagnostic services	100%	\$0	\$0
Medicare Parts A and B	3		
Home Health Care - Med	icare-approved servi	ices	r
Medically necessary skilled care services and medical supplies	100%	\$0	\$0
Durable medical equipment			
 First \$147 of Medicare-approved amounts¹ 	\$0	\$0	\$147 (Part B Deductible)
 Remainder of Medicare-approved amounts 	80%	20%	\$0

¹ Once you have been billed \$147 of Medicare-approved amounts for covered services (which are noted with a footnote), your Part B Deductible will have been met for the calendar year.

Supplement-65: PLAN N Medicare Part B Medical Services Per Benefit Period

Services	Medicare Pays	Plan N Pays	You Pay		
Other Benefits Not Covered I	by Medicare				
Foreign Travel-Not Covered by Medicare Medically necessary emergency care services beginning during the first 60 days of each trip outside the USA					
First \$250 each calendar year	\$0	\$0	\$250		
Remainder of charges	\$0	80% to a lifetime maximum benefit of \$50,000	20% and amounts over the \$50,000 lifetime maximum		

These benefits described are issued under policies:

DC/CF/MG PLAN HI F SOB (6/10) as amended

Neither CareFirst BlueCross BlueShield nor its agents represent, work for or receive compensation from any federal, state or local government agency.

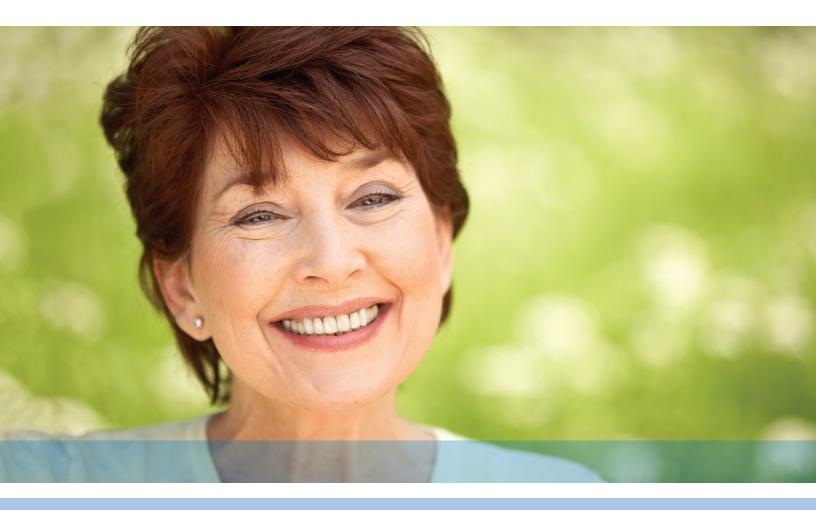


Group Hospitalization and Medical Services, Inc. 840 First Street, NE Washington, DC 20065

www.carefirst.com

CareFirst BlueCross BlueShield is the business name of Group Hospitalization and Medical Services, Inc. CareFirst BlueCross BlueShield and the Dental Network are independent licensees of the Blue Cross and Blue Shield Association. ®' Registered trademark of CareFirst of Maryland, Inc.

Apply Today



Apply Today

Three Ways to Apply!

Applying for a Supplement-65 plan is easy. Select one of the three ways to apply from the list below.

- Apply online and be approved in as little as 24 hours at www.carefirst.com. Click on *Medigap Plans* under "Need to Buy Insurance?" Take a look at the picture below of our website, to see where you can apply online.
- 2. Fill out and mail the enclosed application. Send no money when you apply. We'll begin processing your application right away.

Please Note: We recommend folding the application into thirds before placing it into the enclosed envelope.

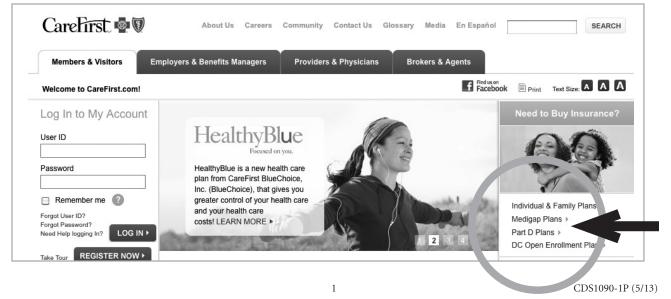
Steps to Apply:

 Review the plan options and premiums in the Outline of Coverage.

- > Indicate the Supplement-65 plan of your choice.
- Read Section 3 of your application to see if you automatically qualify for Guaranteed Acceptance and our lowest rates.
- > Sign your application.
- Mail your application in the enclosed, postage-paid envelope.
- 3. Apply through your broker.

Once you have submitted your application, you can call the Application Status Hotline at (877) 746-7515 with questions. Your coverage will become effective the first of the month following the month in which we approve your application.

If you have questions, please call our Product Consultant at (410) 356-8123 or toll-free at (800) 275-3802, Monday-Friday 8 a.m. – 8 p.m. Or, visit the CareFirst website at **www.carefirst.com**.



• Complete your application. Don't forget to:

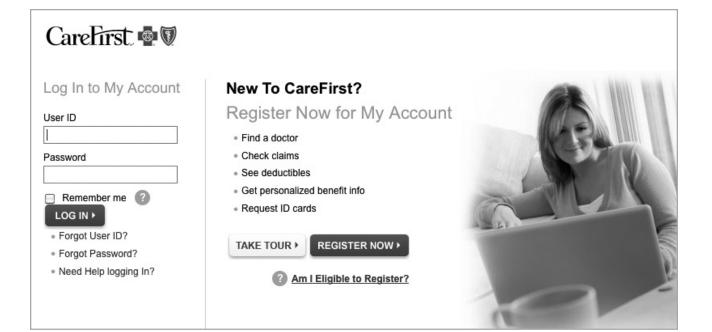
Pay Your Premium Online with eBilling!

As a member, you can save time and take advantage of our online billing system called eBilling.

With eBilling you can:

- 1. Set up recurring monthly payments in two ways:
 - Fill out Section 6 on the enclosed application with your checking account information, OR

- After you're a member, sign up for eBilling through My Account, which can be found at www.carefirst.com/myaccount. You'll just need your member ID card in order to register for My Account the first time you visit.
 - View and pay your monthly bill online 24 hours a day, 7 days a week.
 - Check the status of your payment and any outstanding balances.
 - End the hassle of buying stamps and the worry of getting your payment in the mail on time.



Supplement-65 Application

District of Columbia Residents Coverage designed to supplement benefits under Medicare

For assistance completing this application, CALL 1-800-275-3802



Group Hospitalization and Medical Services, Inc. 840 First Street, NE, Washington, DC 20065

INSTRUCTIONS			
1. Please fill out all applicable spaces on this application. Print or type all information.			
 Sign this application on page 11 and return it in the postage-paid envelope, if provided. Or mail to: CareFirst BlueCross BlueShield Mailroom Administrator 		DRRECT ANY INCORR DRESS INFORMATION	BELOW ▼
P.O. Box 14651 Lexington, KY 40512	Last Name	First Name	Middle Initial
3. Send no money with this application. You will be notified by mail of the amount due if this application is accepted.	Residence Addre	ess (Number and Street)	
Give careful attention to all questions in this application. <u>Accurate</u> , <u>complete</u> information is necessary before your application can be processed. If incomplete, the application will be		State ider retaining your existin	
returned and delay your coverage.	it is determined th	nat you have passed Med	ical Underwriting.

SECTION 1. APPLICANT INFORMATION V				
1A. PERSONAL INFORMATION				
Social Security (or Railroad Retirement) Number:	Date of Birth:///////			
Billing Address (if different from Resident Address): Number and Street:				
City:	State: Zip Code (9-Digit if known):			
Sex:	Height: Weight:			
Male Female Home Phone ()	ft in lbs.			
1B. PLAN OPTIONS				
Please check the Supplement-65 Plan for which you are applying (check only one plan): PLAN A* PLAN B PLAN F High Deductible PLAN F PLAN G PLAN L PLAN M PLAN N *If you are under age 65 and have Medicare, you may apply for PLAN A only.				

CareFirst BlueCross BlueShield is the business name of Group Hospitalization and Medical Services, Inc. and is an independent licensee of the Blue Cross and Blue Shield Association. ® Registered trademark of the Blue Cross and Blue Shield Association. ®' Registered trademark of CareFirst of Maryland, Inc.

SECTION 1. APPLICANT INFORMATION (CONTINUED) **V**

1C. EFFECTIVE DATE

Your coverage becomes effective on the first day of the month following receipt and approval of this application. You will receive a Policy confirming the following effective date.

Dav	Year

SECTION 2. MEDICARE COVERAGE INFORMATION **V**

Please provide the following Medicare Information as printed on your red, white and blue Medicare identification card. You must have both Medicare Part A (hospital) and Medicare Part B (medical/surgical) coverage or will obtain Medicare coverage before the effective date of this Supplement-65 Policy.

Health Insurance Claim Number:

Medicare Hospital (**PART A**) Effective Date:

Medicare Medical/Surgical (PART B) Effective Date:

_____/____/____/____ Month Day Year

	/	
Month	Day	``

1

ay /____ Year

SECTION 3. ELIGIBILITY INFORMATION V

You are eligible to enroll if all of these are true:

- You are enrolled in Medicare Parts A & B,
- You are not duplicating Medicare Supplement Coverage.

Note: If you are not yet age 65, you may enroll within 6 months after enrolling in Medicare Part B.	
If you meet this requirement, you may only enroll in Plan A.	

Please answer the following question regarding your eligibility:

3A. Did you turn age 65 in the last 6 months?	🗌 Yes	🗌 No
3B. Did you enroll in Medicare Part B within the last 6 months?	🗌 Yes	🗌 No
3C. Are you under age 65, eligible for Medicare due to disability, AND did you enroll in Medicare Part B within the last 6 months?	🗌 Yes	🗌 No
3D. At the time of this application, are you within 6 months from the first day of the month in which you first enrolled or will enroll in Medicare Part B?	🗌 Yes	🗌 No
 Note: If you answered YES to 3A, 3B, 3C or 3D, your acceptance is guaranteed. Go direct If you answered NO to 3A, 3B, 3C AND 3D, continue to question 3E. 	tly to Sec	tion 5.
3E. Please refer to the Guaranteed Issue Guidelines in Section 9 of this application (page 12).		

issue based on the provisions in Section 9: Guaranteed Issue Guidelines?	🗌 Yes
■ If you checked YES to question 3E and are eligible for guaranteed issue, attach	
a copy of your termination notice, HIPAA certificate, or other correspondence to	
validate your eligibility for guaranteed issue. Skip to Section 5.	

■ If you answered **NO** to questions **3A**, **3B**, **3C**, **3D** <u>AND</u> **3E**, continue to Section 4.

Have you lost other health insurance coverage and are now eligible for guaranteed

🗌 No

SECTION 4. HEALTH EVALUA	ATION V				
Please complete Sections 4A, 4B	, 4C, 4D and 4E. Check each item "Yes	" or "No."			
Have you had a physical exam wit	thin the past 5 years?		🗌 Yes	🗌 No	
Have you used tobacco products	within the last 5 years?		🗌 Yes	🗌 No	
4A. PLEASE ANSWER THE FOLLO ARE ELIGIBLE.	WING HEALTH QUESTIONS TO HELP DE	TERMINE WHET	HER OR	NOT YOU	
	d belief, in the last five years, have you I, treated, OR advised to have treatmen		nysician, l	icensed	
NOTE: ALL QUESTIONS MUST BE	CHECKED "YES" OR "NO" OR YOUR A	PPLICATION WI	LL BE RET	URNED.	
1. Cancer (except skin or thyroid)			🗌 Yes	🗌 No	
2. Melanoma, Hodgkin's Disease,	Leukemia, or Multiple Myeloma		🗌 Yes	🗌 No	
3. Kidney Disease or Disorder: In	cluding Kidney Failure, Kidney Dialysis.		🗌 Yes	🗌 No	
4. Amyotrophic Lateral Sclerosis	or Anterior Horn Disease		🗌 Yes	🗌 No	
	or other organic brain disorders, includ	0	🗌 Yes	🗌 No	
	iver, heart, lung, or bone marrow), or a	-	🗌 Yes	🗌 No	
having Acquired Immune Defic	xposure to the HIV infection or been dia iency Syndrome (AIDS) caused by the H derived from such infection?	IIV infection,	Yes	🗌 No	
STOP plans at this time. If y of the questions in the regarding plans that it	If you answered YES to any of the questions in this Section 4A, you are NOT eligible for these plans at this time. If your health status changes in the future, allowing you to answer NO to all of the questions in this section, please submit an application at that time. For information regarding plans that may be available, contact your local state department on aging.				
	o <u>ALL</u> the questions in Section 4A, plea	se continue to :	Section 4	5.	
4B. MEDICATIONS	used usedisation or unconsisting during	in the next 12	en e un tale e (1		
	e used medication or prescription drugs nore space is needed, attach a separate	•		year),	
Illness or Condition:	Medication:	Dosage:	How Oft	en Taken:	
Date of Last Treatment:	Attending Physician Name and Addres	5:			
Illness or Condition:	Medication:	Dosage:	How Oft	en Taken:	
Date of Last Treatment: //	Attending Physician Name and Addres	5:			
Illness or Condition:	Medication:	Dosage:	How Oft	en Taken:	
Date of Last Treatment:	Attending Physician Name and Addres	S:			

SECTION 4. HEALTH EVALUATION (CONTINUED) ▼		
4C. HEALTH QUESTIONNAIRE		
To the best of your knowledge and belief, in the last five years, have you consulted a predical provider, been diagnosed, treated, OR advised to have treatment for:	ohysician,	licensed
NOTE: ALL QUESTIONS MUST BE CHECKED "YES" OR "NO" OR YOUR APPLICATION WI	LL BE RET	URNED.
1. Insulin Dependent Diabetes Mellitus (Diabetes for which you take Insulin)	🗌 Yes	🗌 No
2. Liver Disease or Disorder: including Cirrhosis of Liver, Hepatitis C	🗌 Yes	🗌 No
3. Lung Disease or Disorder: including Chronic Obstructive Pulmonary Disease, Emphysema or required use of oxygen therapy to assist in breathing	🗌 Yes	🗌 No
4. Heart or circulatory surgery of any type, including angioplasty, bypass, stent placement or replacement, valve placement or replacement	🗌 Yes	🗌 No
5. Heart conditions including congestive heart failure, heart attack, cardiomyopathy, heart rhythm disorders including pacemakers or defibrillator	🗌 Yes	🗌 No
6. Coronary Artery Disease (CAD) including hypertension or elevated or high cholesterol	🗌 Yes	🗌 No
7. Stroke (CVA)	🗌 Yes	🗌 No
8. Transient Ischemic Attack (TIA)	🗌 Yes	🗌 No
9. Multiple sclerosis, Parkinson's Disease, Muscular Dystrophy or paralysis of any type	🗌 Yes	🗌 No
10. Auto Immune conditions including Systemic Lupus, Scleroderma, other connective tissue conditions	🗌 Yes	🗌 No
11. Nervous or Mental Disorder requiring psychiatric care or hospitalization, including substance or alcohol abuse	🗌 Yes	🗌 No
12. Thyroid cancer	🗌 Yes	🗌 No
4D. ADDITIONAL HEALTH QUESTIONS		
Please answer the following questions regarding your most recent medical history, to t knowledge and belief. NOTE: ALL QUESTIONS MUST BE CHECKED "YES" OR "NO" OR YOUR APPLICATION WI		•
1. Are you currently hospitalized, bedridden, confined to a nursing facility, require the use of a wheelchair, or received home health care in the last 90 days?	Yes	🗌 No
2. Have you been advised by a medical practitioner that you will need to be hospitalized, bedridden, confined to a nursing facility, require the use of a wheelchair, or receive home health care within the next six months?	Yes	🗌 No
3. Have you been advised by a medical practitioner to have surgery within the next six months?	🗌 Yes	🗌 No
4. Have you had medical tests in the last year for which you have not yet received results?	Yes	🗌 No
5. Have you ever been hospitalized or had a condition that required hospitalization that occurred during the past seven years immediately before the date of this application?	? 🗌 Yes	🗌 No
Duration Dates: From:/ To:/		
Condition:		

SECTION 4. HEALTH EVALUATION (CONTINUED) ▼

4E. EXPLANATION OF DIAGNOSIS AND TREATMENTS

If you have checked "Yes" to any part of SECTION 4C or 4D, for each box checked, please provide complete information regarding diagnosis or condition, treatment (including all medications, hospitalizations, surgeries and diagnostic testing results) and dates. If more space is needed, attach a separate sheet of paper.

Question Number	Diagnosis or Condition	Duration Dates	Explain treatment (including all medications, hospitalizations, surgery and diagnostic test results and physician/hospital name)	Recovery (check one box)
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial
		From: To:		☐ Full ☐ Partial

SECTION 5. PAST AND CURRENT COVERAGE ▼

Please review the statements below, then answer all questions to the best of your knowledge.

- You do not need more than one Medicare supplement insurance policy.
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare supplement policy can be suspended, if requested, during you entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.

SECTION 5. PAST AND CURRENT COVERAGE (CONTINUED) ▼

- If you are eligible for, and have enrolled in, a Medicare supplement policy by reason of disability, and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare supplement policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare supplement policy (or if that policy is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan. If the Medicare supplement policy provided coverage for outpatient prescription drugs, and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of the suspension.
- Counseling services may be available in your state to provide advice concerning your purchase of Medicare supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as through the state Medicaid program, including benefits as a Qualified Medical Beneficiary (QMB) and a Specified Low-Income Medicare Beneficiary (SLMB).

For your protection, you are required to answer all of the questions below (5A through 5M).

<u>Please Note:</u> If you lost or are losing other health insurance coverage and received a notice from your
prior insurer saying you were eligible for guaranteed issue of a Medicare supplement insurance policy,
or that you had certain rights to buy such a policy, you may be guaranteed acceptance in one or more
of our Medicare supplement plans. Please include a copy of the notice from your prior insurer with your
enrollment form.

5A.	Did you turn age 65 in the last 6 months?	🗌 Yes	🗌 No
5B.	Did you enroll in Medicare Part B in the last 6 months?	🗌 Yes	🗌 No
5C.	If Yes, what is the effective date?///		
5D.	Are you covered for medical assistance through the State Medicaid program? (Medicaid is not the same as Federal Medicare. Medicaid is a program run by the state to assist with medical costs for lower or limited-income people.) If NO , skip to question 5G . If YES , continue to 5E .	🗌 Yes	🗌 No
5E.	Will Medicaid pay your premiums for this Medicare supplement policy?	🗌 Yes	🗌 No
5F.	Do you receive any benefits from Medicaid OTHER THAN payments toward your Medicare Part B premium?	Yes	🗌 No
5G.	Have you had coverage from any Medicare plan other than original Medicare within the past 63 days (for example, a Medicare Advantage Plan, or a Medicare HMO or PPO)? If NO, skip to question 5K. If YES, fill in your start and end dates below. If you are still covered under this plan, leave "END" blank.	🗌 Yes	🗌 No
	START / / /		
5H.	If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare supplement policy?	🗌 Yes	🗌 No
51.	Was this your first time in this type of Medicare plan?	Yes	🗌 No
5J.	Did you drop a Medicare supplement policy to enroll in the Medicare plan?	🗌 Yes	🗌 No

SECTION 5. PAST AND CURRENT COVERAGE (CONTINUED) 🔻		
5K. Do you have another Medicare supplement policy in force?		No No
Company Name		
Plan Name		
5L. Since you have another Medicare supplement policy in force, do you intend to replace your current Medicare supplement policy with this policy?	🗌 Yes	🗌 No
 5M. Have you had coverage under any other health insurance within the past 63 days? (For example, an employer, union, or individual plan) If NO, continue to Section 6. If YES: What company and what kind of policy? 	☐ Yes	No No
Company Name		
Membership number IF a CareFirst BlueCross BlueShield Policy		
Policy Type: (Please select only <u>ONE</u> box)		
HMO/PPO Major Medical Employer Plan		
🗌 Union Plan 🔲 Other		
What are you dates of coverage under the policy listed in 5M? (If you are still covered under the other policy, leave "END" blank.)		
START// END//		

SECTION 6. PREMIUM PAYMENT V						
CareFirst BlueCross BlueShield wants to help you save time! Our standard method of payment is automated payment via bank withdrawal.						
Please check this box if you do not wish to set up an automated payment account and intend to pay by submitting paper checks or by credit card.						
Otherwise, to take advantage of this time saving option, please fill out the information below. Choose either:						
Checking Account Savings Account						
Bank Name:						
Bank Routing Number:						
Bank Account Number:						
Name that appears on the Account:						
NAME 0123 ADDRESS 01-23456789 OITUR, STATE ZIP 01-23456789 PAY TO THE \$ ORDER OF \$ BANK NAME DOLLARS ADDRESS OI 234,56789 OITUR, STATE ZIP DOLLARS BANK NAME DOLLARS BANK STATE ZIP DOLLARS FOR Image: Clip Clip Clip Clip Clip Clip Clip Clip						
I hereby authorize CareFirst BlueCross BlueShield to charge my account for the payment of premiums due for an unpaid invoice. If any check draft is dishonored for any reason, or drawn after the depositor's authorization has been withdrawn, CareFirst agrees that the financial institution will not be held liable. I understand that non-payment of premiums due to dishonored auto-draft payment attempts may result in termination of coverage. I also understand that if the Policyholder elects to pay premium through an electronic payment, CareFirst BlueCross BlueShield may not debit or charge the amount of the premium due prior to the premium due date, except as authorized by the Policyholder. My recurring payments will be processed on the 6th of each month (including holidays). Members registered for recurring payment will not receive a paper bill in the mail. However, you may view and print your invoice during the recurring payment period from the invoice history online at www.carefirst.com/myaccount .						
Signature of Account Holder: X Date:/						

SECTION 7. ELECTRONIC COMMUNICATION CONSENT

CareFirst BlueCross BlueShield (CareFirst) wants to help you manage your health care information and protect the environment by offering you the option of electronic communication.

Instead of paper delivery, you can receive electronic notices about your CareFirst health care coverage through email and/or text messaging by providing your email address and/or cell phone number and consent below.

Electronic notices regarding your CareFirst health care coverage include, but are not limited to:

- Explanation of Benefits alerts
- Reminders
- Notice of HIPAA Privacy Practices
- Certification of Creditable Coverage

You may also receive information on programs related to your existing products and services along with new products and services that may be of interest to you.

Please Note: you may change your email and consent information **anytime** by logging into **www.carefirst.com/ myaccount** or by calling the customer service phone number on your ID card. You can also request a paper copy of electronic notices at any time by calling the customer service phone number on your ID card.

I understand that to access the information provided electronically through email, I must have the following:

- Internet access;
- An email account that allows me to send and receive emails; and
- Microsoft Explorer 7.0 (or higher) or Firefox 3.0 (or higher), and Adobe Acrobat Reader 4 (or higher).

I understand that to receive notices through text messaging:

- A text messaging plan with my cell phone provider is required; and
- Standard text messaging rates will apply.

By checking below, I hereby agree to electronic delivery of notices, instead of paper delivery by:

- Email only
- Cell phone text messaging only
- Email and cell phone text messaging

Applicant Name	Email Address	Cell Phone Number

CareFirst BlueCross BlueShield will not sell your email or phone number to any third party and we do not share it with third parties except for CareFirst business associates that perform functions on our behalf or to comply with the law.

SECTION 8. CONDITIONS OF ENROLLMENT (PLEASE READ THIS SECTION CAREFULLY) ▼

IT IS UNDERSTOOD AND AGREED THAT:

A copy of this application is available to the Policyholder (or to a person authorized to act on his/her behalf) upon request, from CareFirst BlueCross BlueShield (CareFirst).

This information is subject to verification. To do so I authorize any physician, hospital, pharmacy, pharmacy benefit manager or pharmacy related service organizations or any other medical or medically-related person or company including MIB, Inc. to release my "Medical Information" to CareFirst's business associates or representatives. I further authorize any business associate who receives "Medical Information" from any physician, hospital pharmacy, pharmacy benefit manager or pharmacy related service organizations or any other medical or medically-related person or company including MIB, Inc. to release my "Medical Information" to CareFirst. I understand that my Medical Information consists of any diagnoses, treatment, prescriptions from a pharmacy, or any other medically related information about me. I authorize CareFirst to use my Medical Information for underwriting and to determine my eligibility for insurance benefits. I authorize CareFirst to make a brief report of my protected health information to MIB.

This authorization shall include and apply to any and all protected health information related to treatments where I have requested a restriction to a health care provider to release information and/or for any health care item or service for which I have paid the health care provider in full. I understand this authorization will remain in effect for 30 months from the date signed.

I understand that I have the right to cancel this authorization at any time, in writing, except to the extent that CareFirst has already taken action in reliance on this authorization. I also understand that CareFirst's Notice of Privacy Practices includes information pertaining to authorizations and to requirements of revocation. A copy of the Notice may be obtained by contacting the CareFirst's Privacy Office. CareFirst will not use or disclose the Medical Information for any purposes other than those listed above except as may be required by law. CareFirst is required to tell you by law that information disclosed pursuant to this authorization may be subject to re-disclosure and that under some limited circumstances will no longer be protected by federal privacy regulations.

If CareFirst determines that additional information is needed, I will receive an authorization to release that information. Failure to execute an authorization may result in the denial of my application for coverage. Additionally I understand that failure to complete any section of this application, including signing below, may delay the processing of my application.

To the best of my knowledge and belief, all statements made on this application are complete, true and correctly recorded. They are representations that are made to induce the issuance of, and form part of the consideration for a CareFirst policy. I understand that a medically underwritten policy is only issued under the conditions that the health of all persons named on the application remains as stated above. I also understand that failure to enter accurate, complete and updated medical information may result in the denial of all benefits or cancellation of my policy. CareFirst may rescind or void my coverage only if (1) I have performed an act, practice, or omission that constitutes fraud; or (2) I have made an intentional misrepresentation of material fact. CareFirst will provide 30-days advance written notice of any rescission of coverage and refund any premiums to the Policyholder. The Member is responsible for repayment of any claim payment made by CareFirst on the Member's behalf.

I will update CareFirst if there have been any changes in health concerning any person listed in this application that occur prior to acceptance of this application by CareFirst.

If you have any questions concerning the benefits and services that are provided by or excluded under this Policy, please contact a membership services representative before signing this application.

An applicant or dependent age 19 or older whose application is denied by CareFirst due to medical underwriting may not submit a new application for enrollment within ninety (90) days of the denial.

WARNING: IT IS A CRIME TO PROVIDE FALSE OR MISLEADING INFORMATION TO AN INSURER FOR THE PURPOSE OF DEFRAUDING THE INSURER OR ANY OTHER PERSON. PENALTIES INCLUDE IMPRISONMENT AND/OR FINES. IN ADDITION, CAREFIRST BLUECROSS BLUESHIELD MAY DENY INSURANCE BENEFITS IF FALSE INFORMATION MATERIALLY RELATED TO A CLAIM WAS PROVIDED BY THE APPLICANT.

SECTION 8. CONDITIONS OF ENROLLMENT (CONTINUED) ▼

Information regarding your insurability will be treated as confidential. CareFirst or its reinsurers may, however, make a brief report thereon to the MIB, Inc., a not-for-profit membership organization of insurance companies, which operates an information exchange on behalf of its members. If you apply to another MIB member company for life or health insurance coverage, or a claim for benefits is submitted to such a company, MIB, upon request, will supply such company with the information about you in its file. Regarding MIB: Upon receipt of a request from you, MIB will arrange disclosure of any information in your file. Please contact MIB at 866-692-6901. If you question the accuracy of the information in the MIB file, you may contact MIB and seek a correction in accordance with the procedures set forth in the federal Fair Credit Reporting Act. The address of MIB's information office is 50 Braintree Hill Park, Suite 400, Braintree, Massachusetts 02184-8734. CareFirst or its reinsurers may also release information from its file to other insurance companies to whom you may apply for life or health insurance, or to whom a claim for benefits may be submitted. Information for consumers about MIB may be obtained on its website at www.mib.com.

Applicant's Signature (PLEASE DO NOT PRINT)

FOR OFFICE USE ONLY:

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Re-sign and re-date below only if box is checked.

Signature of Applicant: X_

FOR BROKER USE ONLY:Name:SSN/Tax ID #:CareFirst-Assigned ID#:Contracted Broker:Image: Contracted Broker:Image: Contracted Broker:Image: Contracted Broker:Sub-Agent/Sub-Agency:Image: Contracted Broker:Image: Contracted Broker:Image: Contracted Broker:Writing Agent:Image: Contracted Broker:Image: Contracted Broker:Image: Contracted Broker:

Date / /

Date /

SECTION 9: OPEN ENROLLMENT/GUARANTEED ISSUE GUIDELINES ▼

I. During an Open Enrollment period, acceptance is guaranteed if the individual:

- Is age 65 or older and enrolled in Medicare Part B within the last 6 months;
- Turned age 65 in the last 6 months (member must have Medicare Parts A and B);
- Is under age 65, eligible for Medicare due to a disability, and enrolled in Medicare Part B within the last 6 months;
- Is under age 65 and eligible for Medicare due to a disability; or
- At the time of application is within 6 months from the first day of the month in which he or she first enrolled or will enroll in Medicare Part B.
- II. Acceptance may also be guaranteed through other special Guaranteed Issue Enrollment Provisions. If health insurance coverage is lost, the individual may be considered an "Eligible Person" entitled to guaranteed acceptance and may have a guaranteed right to enroll in CareFirst Medicare Supplement Plans under the following circumstances:
 - A. Supplemental Plan Termination, meaning:
 - The individual was enrolled under an employer group health plan or union coverage that pays after Medicare pays (Medicare Supplemental Plan) and the plan is ending or will no longer provide the individual with supplemental health benefits and the coverage was terminated or ceased within the last 63 days;
 - The individual got a notice that supplemental health benefits were terminated or ceased within the past 63 days; or
 - The individual did NOT get a notice that supplemental health benefits terminated or ceased, BUT within the past 63 days received a notice that a claim was denied because supplemental benefits terminated or ceased.
 - *B.* Medicare Health Plan* termination, movement out of service area, violation of contract terms or marketing violations, meaning:
 - Within the past 63 day period the individual was enrolled under: A Medicare Health Plan* (such as a Medicare Advantage Plan), or was 65 years of age or older and enrolled with a PACE provider (Program of All Inclusive Care for the Elderly), and one of the following occurs:
 - i. The Plan was terminated, no longer provides or has discontinued to offer coverage in the service area where the individual lives;
 - ii. The individual lost coverage because of a move out of the plan's service area or experienced other change in circumstances specified by Health and Human Services (NOTE: This does not include failure to pay premiums on a timely basis.);
 - iii. The individual terminated because he or she can show that the Plan violated the terms of the Plan's contract such as failing to provide timely medically necessary care or in accordance with medical standards;
 - iv. The individual can show that the Plan or its agent misled them in marketing the Plan; or
 - v. The certificate of the organization was terminated.

*A Medicare Health Plan Includes:

- a) Any Medicare Advantage plan;
- b) Any eligible organization under a contract under Section 1876 (Medicare cost);
- c) Any similar organization operating under demonstration pro authority;
- d) Any PACE provider, under section 1894 of the Social Security Act;
- e) Any organization under an agreement under Section 1833(a)(1)(A) (health care prepayment plan); or
- f) A Medicare Select policy

SECTION 9: OPEN ENROLLMENT/GUARANTEED ISSUE GUIDELINES (CONTINUED) ▼

- *C. Medicare Supplemental Plan involuntary termination, or termination due to a violation of contract terms, or marketing violations, meaning:*
 - Within the past 63 day period the individual was enrolled under: A Medicare supplemental policy and the individual's enrollment ended because:
 - i. Of any involuntary termination of coverage or enrollment under the policy, including plan bankruptcy;
 - ii. The plan violated the terms of the Plan's contract; or
 - iii. The individual can show that the company or its agent misled them in marketing the Plan.

D. Enrollment change from Medicare Health Plan* to Medicare Supplemental Plan (enrolled in MA less than 12 months), meaning:

- Within the past 63 day period the individual was enrolled under: A Medicare Health Plan* (such as Medicare Advantage or PACE plan), when the individual first enrolled under Medicare Part B at age 65 or older, and within 12 months of enrollment in the Medicare Health Plan* decided to switch back to a Medicare Supplement policy; or
- Within the past 63 day period the individual was enrolled under: A Medicare Supplemental plan that the individual dropped and subsequently enrolled for the first time with a Medicare Health Plan* (such as Medicare Advantage or PACE); and was with the plan less than 12 months and wants to return to a Medicare Supplemental plan.
- *E.* Enrollment termination from Medicare Supplemental plan WITH drug (like Plan I or Plan J) when Part D purchased, meaning:
 - Within the past 63 day period the individual was enrolled under: A Medicare Part D plan, and ALSO enrolled under a Medicare Supplement policy that covers outpatient prescription drugs. When the individual enrolled in Medicare Part D, he or she terminated enrollment in the Medicare supplement policy that covered outpatient prescription drug coverage (NOTE: Evidence of enrollment in Medicare Part D must be submitted with this application).
- F. Loss of employer group or union coverage due to termination of employer group or union plan, and ineligibility for insurance tax credits or enrollment solely because of Medicare eligibility, meaning:
 - Within the past 63 day period the individual was enrolled under: An employer group health plan or union coverage that provides health benefits and the plan terminated; and solely because of your Medicare eligibility, the individual is not eligible for the tax credit for health insurance costs.

IMPORTANT NOTES

- Individuals are required to:
 - o Apply within the required time period following the termination of prior health insurance plan.
 - o Provide a copy of the termination notice received from the prior insurer with the application. This notice must verify the circumstance of the Plan's termination and describe the individual's right to guaranteed issue of Medicare Supplement Insurance.
- Questions on the guaranteed right to insurance should be directed to the Administrator of the individual's prior health insurance plan or to the local state Department on Aging.

Additional Information



I. During an Open Enrollment period, acceptance is guaranteed if the individual:

- Is age 65 or older and enrolled in Medicare Part B within the last 6 months;
- Turned age 65 in the last 6 months (member must have Medicare Parts A and B);
- Is under age 65, eligible for Medicare due to a disability, and enrolled in Medicare Part B within the last 6 months;
- Is under age 65, eligible for Medicare due to a disability, AND has been terminated from the Maryland Health Insurance Plan as a result of enrollment in Medicare Part B within the last 6 months; or
- At the time of application is within 6 months from the first day of the month in which he or she first enrolled or will enroll in Medicare Part B.
- II. Acceptance may also be guaranteed through other special Guaranteed Issue Enrollment Provisions. If health insurance coverage is lost, the individual may be considered an "Eligible Person" entitled to guaranteed acceptance and may have a guaranteed right to enroll in CareFirst Medicare Supplement Plans under the following circumstances:

A. Supplemental Plan Termination, meaning:

 The individual was enrolled under an employer group health plan or union coverage that pays after Medicare pays (Medicare Supplemental Plan) and the plan is ending or will no longer provide the individual with supplemental health benefits and the coverage was terminated or ceased within the last 63 days;

- The individual got a notice that supplemental health benefits were terminated or ceased within the past 63 days; or
- The individual did NOT get a notice that supplemental health benefits terminated or ceased, BUT within the past 63 days received a notice that a claim was denied because supplemental benefits terminated or ceased.
- B. Medicare Health Plan* termination, movement out of service area, violation of contract terms or marketing violations, meaning:

Within the past 63 day period the individual was enrolled under: A Medicare Health Plan* (such as a Medicare Advantage Plan), or was 65 years of age or older and enrolled with a PACE provider (Program of All Inclusive Care for the Elderly), and one of the following occurs:

- i. The Plan was terminated, no longer provides or has discontinued to offer coverage in the service area where the individual lives;
- ii. The individual lost coverage because of a move out of the plan's service area or experienced other change in circumstances specified by Health and Human Services (NOTE: This does not include failure to pay premiums on a timely basis.);

Open Enrollment/ Guaranteed Issue Guidelines

- iii. The individual terminated because he or she can show that the Plan violated the terms of the Plan's contract such as failing to provide timely medically necessary care or in accordance with medical standards;
- iv. The individual can show that the Plan or its agent misled them in marketing the Plan; or
- v. The certificate of the organization was terminated.

*A Medicare Health Plan Includes:

- a) Any Medicare Advantage plan;
- b) Any eligible organization under a contract under Section 1876 (Medicare cost);
- c) Any similar organization operating under demonstration pro authority;
- d) Any PACE provider, under section 1894 of the Social Security Act;
- e) Any organization under an agreement under Section 1833(a)(1)
 (A) (health care prepayment plan); or
- f) A Medicare Select policy

C. Medicare Supplemental Plan involuntary termination, or termination due to a violation of contract terms, or marketing violations, meaning:

Within the past 63 day period the individual was enrolled under: A Medicare supplemental policy and the individual's enrollment ended because:

- Of any involuntary termination of coverage or enrollment under the policy, including plan bankruptcy;
- ii. The plan violated the terms of the Plan's contract; or
- iii. The individual can show that the company or its agent misled them in marketing the Plan.
- D. Enrollment change from a Medicare Health Plan* to Medicare Supplemental Plan (enrolled in MA less than 12 months), meaning:
 - Within the past 63 day period the individual was enrolled under: A Medicare Health Plan* (such as Medicare Advantage or PACE plan), when the individual first enrolled under Medicare Part B at age 65 or older, and within 12 months of enrollment in the Medicare Health Plan* decided to switch back to a Medicare Supplement policy; or
 - Within the past 63 day period the individual was enrolled under: A Medicare Supplemental plan that the individual dropped and subsequently enrolled for

the first time with a Medicare Health Plan* (such as Medicare Advantage or PACE); and was with the plan less than 12 months and wants to return to a Medicare Supplemental plan.

- E. Enrollment termination from Medicare Supplemental plan WITH drug (like Plan I or Plan J) when Part D purchased, meaning:
 - Within the past 63 day period the individual was enrolled under: A Medicare Part D plan, and ALSO enrolled under a Medicare Supplement policy that covers outpatient prescription drugs. When the individual enrolled in Medicare Part D, he or she terminated enrollment in the Medicare supplement policy that covered outpatient prescription drug coverage (NOTE: Evidence of enrollment in Medicare Part D must be submitted with this application).
- F. Loss of employer group or union coverage due to termination of employer group or union plan, and ineligibility for insurance tax credits or MHIP enrollment solely because of Medicare eligibility, meaning:
 - Within the past 63 day period the individual was enrolled under: An employer group health plan or union coverage that provides health benefits and the plan terminated; and solely because of your Medicare eligibility, the individual is not eligible for the tax credit for health insurance costs and enrollment in the Maryland Health Insurance Plan.

IMPORTANT NOTES

- Individuals are required to:
 - o Apply within the required time period following the termination of prior health insurance plan.
 - Provide a copy of the termination notice received from the prior insurer with the application. This notice must verify the circumstance of the Plan's termination and describe the individual's right to guaranteed issue of Medicare Supplement Insurance.
- Questions on the guaranteed right to insurance should be directed to the Administrator of the individual's prior health insurance plan or to the local state Department on Aging.

CareFirst's Privacy Practices

Our Commitment to Our Members

The following statement applies to CareFirst BlueCross BlueShield and its affiliates, CareFirst of Maryland, Inc. and Group Hospitalization and Medical Services, Inc., doing business as CareFirst BlueCross BlueShield, (collectively, CareFirst).

When you apply for any type of insurance, you disclose information about yourself and/ or members of your family. The collection, use and disclosure of this information are regulated by law. Safeguarding your personal information is something that we take very seriously at CareFirst. CareFirst is providing this notice to inform you of what we do with the information you provide to us.

Categories of Personal Information We May Collect

We may collect personal, financial and medical information about you from various sources, including:

- Information you provide on applications or other forms, such as your name, address, social security number, salary, age and gender.
- Information pertaining to your relationship with CareFirst, its affiliates or others, such as your policy coverage, premiums and claims payment history.
- Information (as described in preceding paragraphs) that we obtain from any of our affiliates.
- Information we receive about you from other sources, such as your employer, your provider and other third parties.

How Your Information Is Used

We use the information we collect about you in connection with underwriting or administration of an insurance policy or claim or for other purposes allowed by law. At no time do we disclose your personal, financial and medical information to anyone outside of CareFirst unless we have proper authorization from you or we are permitted or required to do so by law. We maintain physical, electronic and procedural safeguards in accordance with federal and state standards that protect your information.

In addition, we limit access to your personal, financial and medical information to those CareFirst employees, brokers, benefit plan administrators, consultants, business partners, providers and agents who need to know this information to conduct CareFirst business or to provide products or services to you.

Disclosure of Your Information

In order to protect your privacy, affiliated and nonaffiliated third parties of CareFirst are subject to strict confidentiality laws. Affiliated entities are companies that are a part of the CareFirst corporate family and include health maintenance organizations, third party administrators, health insurers, long-term care insurers and insurance agencies. In certain situations related to our insurance transactions involving you, we disclose your personal, financial and medical information to a nonaffiliated third party that assists us in providing services to you. When we disclose

CareFirst's Privacy Practices

Our Commitment to Our Members

information to these critical business partners, we require these business partners to agree to safeguard your personal, financial and medical information and to use the information only for the intended purpose, and to abide by the applicable law. The information CareFirst provides to these business partners can only be used to provide services we have asked them to perform for us or for you and/or your benefit plan.

Changes in Our Privacy Policy

CareFirst periodically reviews its policies and reserves the right to change them. If we change the substance of our privacy policy, we will continue our commitment to keep your personal, financial and medical information secure – it is our highest priority. Even if you are no longer a CareFirst customer, our privacy policy will continue to apply to your records. You can always review our current privacy policy online at **www.carefirst.com.**



Rights and Responsibilities

Notice of Privacy Practices

CareFirst BlueCross BlueShield (CareFirst) is committed to keeping the confidential information of members private. Under the Health Insurance Portability and Accountability Act of 1996 (HIPAA), we are required to send our Notice of Privacy Practices to members. The notice (pages 20-21) outlines the uses and disclosures of protected health information, the individual's rights and CareFirst's responsibility for protecting the member's health information.

To obtain an additional copy of our Notice of Privacy Practices, go to **www.carefirst. com** and click on *"Privacy Statement"* at the bottom of the page, click on *"Health Information"* then click on *"Notice of Privacy Practices."* Or call the Member Services telephone number on your member ID card.

Member Satisfaction

CareFirst wants to hear your concerns and/ or complaints so that they may be resolved. We have procedures that address medical and non-medical issues. If a situation should occur for which there is any question or difficulty, here's what you can do:

If your comment or concern is regarding the quality of service received from a CareFirst representative or related to administrative problems (e.g., enrollment, claims, bills, etc.) you should contact Member Services. If you send your comments to us in writing, please include your member ID number and provide us with as much detail as possible regarding any events. Please include your daytime telephone number so that we may contact you directly if we need additional information.

- If your concern or complaint is about the quality of care or quality of service received from a specific provider, contact Member Services. A representative will record your concerns and may request a written summary of the issues. To write to us directly with a quality of care or service concern, you can:
 - Send an email to: quality.care.complaints@carefirst.com
 - Fax a written complaint to: (301) 470-5866
 - Write to:
 CareFirst BlueCross BlueShield
 Quality of Care Department,
 P.O. Box 17636
 Baltimore, MD 21297

If you send your comments to us in writing, please include your identification number and provide us with as much detail as possible regarding the event or incident. Please include your daytime telephone number so that we may contact you directly if we need additional information. Our Quality of Care Department will investigate your concerns, share those issues with the provider involved and request a response. We will then provide you with a summary of our findings. CareFirst member complaints are retained in our provider files and are reviewed when providers are considered for continuing participation with CareFirst. If you wish, you may also contact the appropriate jurisdiction's regulatory department regarding your concern:

District of Columbia Medical Necessity Issues: Department of Health Office of the General Counsel Grievance and Appeals Coordinator 825 North Capitol Street, NE, Room 4119 Washington, DC 20002 Phone: (202) 442-5977 / Fax: (202) 442-4797 Issues other than Medical Necessity: Department of Insurance, Securities, and Banking 810 First Street, NE, Suite 701 Washington, DC 20002 Phone: (202) 727-8000

For assistance in resolving a billing or payment dispute with the health plan or a health care provider, contact the Health Education and Advocacy Unit of the Consumer Protection Division of the Office of the Attorney General at:

Health Education and Advocacy Unit, Consumer Protection Division, Office of the Attorney General, 200 St. Paul Place, 16th Floor, Baltimore, MD 21202 Phone: (410) 528-1840 or (877) 261-8807 Fax: (410) 576-6571 / web site: **www.oag.state.md.us**

Hearing Impaired

To contact a Member Services representative, please choose the appropriate hearing impaired assistance number below, based on the region in which your coverage originates. Maryland Relay Program: (800) 735-2258 National Capital Area TTY: (202) 479-3546. *Please have your Member Services number ready*.

Language Assistance

Interpreter services are available through Member Services. When calling Member Services, inform the representative that you need language assistance.

Note: CareFirst appreciates the opportunity to improve the level of quality of care and services available for you. As a member, you will not be subject to disenrollment or otherwise penalized as a result of filing a complaint or appeal.

Confidentiality of Subscriber/ Member Information

All health plans and providers must provide information to members and patients regarding how their information is protected. You will receive a Notice of Privacy Practices from CareFirst or your health plan, and from your providers as well, when you visit their office.

CareFirst has policies and procedures in place to protect the confidentiality of member information. Your confidential information includes Protected Health Information (PHI), whether oral, written or electronic, and other nonpublic financial information. Because we are responsible for your insurance coverage, making sure your claims are paid, and that you can obtain any important services related to your health care, we are permitted to use and disclose (give out) your information for these purposes. Sometimes we are even required by law to disclose your information in certain situations. You also have certain rights to your own protected health information on your behalf.

Our Responsibilities

We are required by law to maintain the privacy of your PHI, and to have appropriate procedures in place to do so. In accordance with the federal and state Privacy laws, we have the right to use and disclose your PHI for treatment, payment activities and health care operations as explained in the Notice of Privacy Practices. We may disclose your protected health information to the plan sponsor/employer to perform plan administration function. The Notice is sent to all policy holders upon enrollment.

Your Rights

You have the following rights regarding your own Protected Health Information. You have the right to:

- Request that we restrict the PHI we use or disclose about you for payment or health care operations.
- Request that we communicate with you regarding your information in an alternative manner or at an alternative location if you believe that a disclosure of all or part of your PHI may endanger you.
- Inspect and copy your PHI that is contained in a designated record set including your medical record.

- Request that we amend your information if you believe that your PHI is incorrect or incomplete.
- An accounting of certain disclosures of your PHI that are for some reasons other than treatment, payment, or health care operations.
- Give us written authorization to use your protected health information or to disclose it to anyone for any purpose not listed in this notice.

Inquiries and Complaints

If you have a privacy-related inquiry, please contact the CareFirst Privacy Office at (800) 853-9236 or send an email to: **privacy.office@carefirst.com**.

Members' Rights and Responsibilities Statement

Members have the right to:

- Be treated with respect and recognition of their dignity and right to privacy.
- Receive information about the health plan, its services, its practitioners and providers, and members' rights and responsibilities.
- Participate with practitioners in decisionmaking regarding their health care.
- Participate in a candid discussion of appropriate or medically necessary treatment options for their conditions, regardless of cost or benefit coverage.

- Make recommendations regarding the organization's members' rights and responsibilities.
- Voice complaints or appeals about the health plan or the care provided.

Members have a responsibility to:

- Provide, to the extent possible, information that the health plan and its practitioners and providers need in order to care for them.
- Understand their health problems and participate in developing mutually agreed upon treatment goals to the degree possible.
- Follow the plans and instructions for care that they have agreed on with their practitioners.
- Pay copayments or coinsurance at the time of service.
- Be on time for appointments and to notify practitioners/providers when an appointment must be canceled.

Eligible Individuals' Rights Statement Wellness and Health Promotion Services

Eligible individuals have a right to:

- Receive information about the organization, including wellness and health promotion services provided on behalf of the employer or plan sponsors; organization staff and staff qualifications; and any contractual relationships.
- Decline participation or disenroll from wellness and health promotion services offered by the organization.
- Be treated courteously and respectfully by the organization's staff.
- Communicate complaints to the organization and receive instructions on how to use the complaint process that includes the organization's standards of timeliness for responding to and resolving complaints and quality issues.

We're here to answer your questions.

If you have any questions about the plans described in this booklet, or if you'd like assistance, just call 1-800-275-3802 (in the Baltimore area call (410) 356-8123). You'll receive courteous, knowledgeable assistance from one of our dedicated Product Consultants.

The benefits described are issued under policies:

DC GHMSI BlueVision (R. 1/06) and any amendments

DN001DC (R. 1/10) • FORM DN4001DC (R. 1/10) and any amendments

DC/GHMSI/DB/IEA-DENTAL (2/08) • DC/GHMSI/DB/DOCS-DENTAL (2/08) DC/GHMSI/DB/ES-DENTAL (2/08) and any amendments

DC/GHMSI/DB/ISPP IEA (10/11) • DC/GHMSI/DB/ISPP/DOCS (10/11) DC/GHMSI/DB/DENT/ES (10/11) • DC/GHMSI/ISPP/AMEND (2/12) and any amendments CareFirst BlueCross BlueShield 840 First Street, NE Washington, DC 20065

www.carefirst.com



CareFirst BlueCross BlueShield is the business name of Group Hospitalization and Medical Services, Inc. which is an independent licensee of the Blue Cross and Blue Shield Association. ®' Registered trademark of CareFirst of Maryland, Inc.